

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

RATES AND RULES

GOVERNING THE FURNISHING OF TELEPHONE SERVICE
IN
BERKS, LANCASTER, YORK (paging only)
AND DAUPHIN (paging only) COUNTIES, PENNSYLVANIA

ISSUED: March 14, 2023

EFFECTIVE: April 1, 2023

By

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GOVERNMENT AND EXTERNAL AFFAIRS FRONTIER COMMUNICATIONS
DALLAS, PENNSYLVANIA

NOTICE

See Sheet 2

Changes Made by This Supplement

CHANGE:

This supplement filing is to remove Directory Assistance and reference to 3rd party vendor to be consistent with the Competitive Services and CLEC Tariffs.

Section 6

Second Revised Sheet 10

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

EXPLANATION OF SYMBOLS

- (C) INDICATES CHANGED REGULATION OR MOVED TEXT
- (I) INDICATES INCREASE IN RATE
- (D) INDICATES DECREASE IN RATE
- *** INDICATES DISCONTINUED RATE OR REGULATION

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

TERRITORY SERVED BY THIS COMPANY

LANCASTER COUNTY

Boroughs

New Holland
Terre Hill

Towns

Bareville
Beartown
Blue Ball
Bowmansville
Brownstown
Churchtown
Farmersville
Fivepointville
Goodville
Gordonville
Groffdale
Hinkletown
Intercourse
Leaman Place
Leola
Martindale
Mechanicsburg
Monterey
Spring Garden
Talmage
Vogansville
White Horse

Townships

Brecknock
Caernarvon
Earl
East Earl
Ephrata
Leacock
Manheim
Paradise
Salisbury
Upper Leacock
Warwick
West Earl

BERKS COUNTY

Townships

Brecknock

YORK COUNTY (Paging Only)

DAUPHIN COUNTY (Paging Only)

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Canceling Eleventh Revised Sheet 5

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(C) Indicates Change

GENERAL REGULATIONS

TARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by Frontier Communications of Pennsylvania, Inc., hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff. Frontier Communications of Pennsylvania, Inc. is subject to and complies with the Pennsylvania Public Utility Commission's regulations, governing standards and billing practices for residential telephone service at 52 Pa. Code Chapter 64.

TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to terms and conditions specified in this tariff, the use of its facilities where available, for communication between subscribers. The term "service" as used throughout this tariff refers to service and facilities.

EXCHANGE DIAL TONE LINE DEFINED

An Exchange Dial Tone Line consists of the necessary facilities/cross connections used to provide the local exchange service from the Telephone Company switching equipment in the Central Office to the rate demarcation point on the customers premises.

OBLIGATION TO FURNISH SERVICE

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary facilities.

SPECIAL TYPES OF SERVICE

In cases where a subscriber desires some special type of service for which provision is not otherwise made, and in the judgement of the Telephone Company there is no reason for refusing to render the special service desire, a rate is quoted based on the cost of furnishing such service.

NETWORK CONNECTIONS

All connections to the network by the Telephone Company or by the Customer must comply with the rules and regulations of the F.C.C.

GENERAL REGULATIONS

LIABILITY OF THE SUBSCRIBER

The subscriber shall be responsible for damages to facilities of the Telephone Company resulting from negligence or willful act of the subscriber.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

1. Business rates apply to all services furnished at business locations:

a. A business location includes, at a minimum, the following:

i. Any location where the telephone directory listing indicates a business, profession or office.

Except for the residential work @home program, which makes all Yellow page products available to any residential participant in the program. The Work at Home Program provides the following features:

- No White Page listings in the business name
- No free semi-bold listing in the yellow pages
- Business name not listed in directory assistance

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ii. Any location for which directory advertising is requested or provided.

iii. Any location whose zoning does not permit residential use.

iv. Any location where the display of a business sign or advertising indicates that the service will be used for business or professional purposes.

v. Churches except as noted at 3.d and charitable societies.

vi. Boarding houses, schools, clubs, hospitals, fraternities, institutional homes and other institutions, except as provided at 3.c.

b. If any portion of a customer's service is located at a business location, business rates apply to all service provided at that location, and to all off-premises extensions of such service.

GENERAL REGULATIONS

2. Business rates apply to service provided at any location used for business purposes. In determining whether a location is used for business purposes, the Telephone Company may consider, among other factors, the items in 1.a i.-vi. and the following:
 - a. The number of telephone lines serving the location.
 - b. The type(s) of service(s) provided to the location.
 - c. The activities conducted at the location, as observed by or disclosed to Telephone Company employees.
 - d. The type and quantity of telephone equipment used at the location.
 - e. Employment information provided by the customer or applicant for service.
3. Residence rates apply to all of the following:
 - a. Service furnished in a private residence where the use of service is for social or domestic purposes.
 - b. Service provided to the residential portion of a location used for both residence and business purposes, where the use of the service is for social or domestic purposes and where the business use, if any, is occasional.
 - c. Service provided to the living quarters of an individual residing at one of the locations specified in 1.a.vi., provided that the service is used for social and domestic purposes and a residence listing is provided.
 - d. Service provided to convents, missionary houses or residences of members of the clergy, provided that the service is used for social and domestic purposes and a residence listing is provided.
4. Where the Telephone Company reasonably believes that residence rates are being charged for service for which business rates properly apply, the Telephone Company shall so notify the customer, who must make arrangements for conversion of service to business rates, or demonstrate that residence rates are properly applicable. In disputed cases, the customer must make reasonable accommodation for the Telephone Company to observe the use of service at the location.
5. The regulations set forth at 1 through 4 above do not apply to Pay Telephone Line Service, the regulations for this service are found in other sections of this tariff.

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GENERAL REGULATIONS

USE OF SERVICE

Unless otherwise indicated in this tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use for residence service is restricted to the subscriber and members of his household.

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of other subscribers.

Unless otherwise provided in this tariff, service shall in no case be resold.

CONTRACTS FOR SERVICE

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of one month.

CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service, and facilities for the fractional part of the current billing month, is a pro rata share of the monthly charge.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 1
Third Revised Sheet 5
Canceling Second Revised Sheet 5

GENERAL REGULATIONS

DEPOSITS

A deposit, in accordance with Commission regulations at 52 Pa. Code §§64.31 - 64.41, may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC.

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Deposits will be returned in accordance with Commission regulations at 52 Pa. Code §§64.31 - 64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

PAYMENT FOR SERVICE

Installation and construction charges, where applicable, must be paid in advance of the establishment of service.

Line connection charges are payable when service is established.

Message charges at Pay Telephones are payable in advance.

Recurring charges for service are billed monthly in advance and are payable when the service has been rendered. Charges for toll message services are billed after the service has been rendered and are payable on request. Any unpaid balance carried forward to the next month's bill is subject to a late payment charge in the amount of 1 1/4% of the unpaid balance.

GENERAL REGULATIONS

PAYMENT FOR SERVICE (Cont'd)

The Subscriber is responsible for all local or toll charges, billed by the Telephone Company regardless of whether they were sent, or received on a reversed basis, by the person using the Exchange Dial Tone Line.

A statement of amount rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

GENERAL REGULATIONS

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for nonpayment of bills, ten days after date due, or for violation of rules and regulations of the tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto.

LIABILITY OF THE TELEPHONE COMPANY

In the event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines or other facilities, and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except as otherwise provided for in Section 1, Sheet 9 of this tariff, exceed an amount equivalent to the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. No other liability shall in any case attach to the Telephone Company.

The Telephone Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence.

GENERAL REGULATIONS

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than as a means of communication.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's Exchange Dial Tone Line as exigencies of the business may require.

GENERAL REGULATIONS

TELEPHONE DIRECTORIES

Telephone directories are issued by the Telephone Company to its subscribers and patrons without charge on the basis of one for each Exchange Dial Tone Line.

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as the result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportional charge for that part of the customer's service which is impaired, but not to exceed one-half the local service charges for the service items affected for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

OVERTIME WORK

When at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made based on the existing overtime wage rates, at the time such work is performed.

TOLL MESSAGE RATES

Rates, rules and regulations governing Toll, or Long Distance messages are contained in the toll tariffs of the Pennsylvania Telephone Association, and interexchange carriers lawfully operating within the Commonwealth of Pennsylvania

CUSTOMER PROVIDED ELECTRIC POWER

When electric power is required at subscriber(s) premises for the operation of telephone facilities it will be provided in accordance with specifications furnished by the Telephone Company.

GENERAL REGULATIONS

IDENTIFICATION OF PUBLIC ANNOUNCEMENTS

For the purposes of identification, subscribers to telephone service who transmit public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Subscribers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.

For subscribers not complying with the foregoing the service will be subject to disconnection by the Telephone Company.

The Telephone Company reserves the right to release, upon request, the names and addresses of subscribers who transmit recorded or taped public announcements over telephone company facilities.

AUTOMATIC ANSWERING AND RECORDING SERVICE

Automatic Answering and Recording Service provides for the automatic answering of telephones, the transmission of prepared message, and the recording of a message from the calling party.

The customer, upon request of the Telephone Company, will exclude from such messages or announcements, any matter, the dissemination of which is prohibited by law or deemed objectionable by the Telephone Company.

The customer indemnifies and saves the Telephone Company harmless against all claims arising from the material transmitted over facilities furnished hereunder, including claims for libel, slander, fraudulent or misleading advertisements, infringements of copyright, or any other claims, and against all claims arising out of any act or omission of the customer or the calling party in connection with facilities provided by the Telephone Company.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 1
First Revised Sheet 11
Canceling Original Sheet 11

GENERAL REGULATIONS

RECORDING OF TELEPHONE CONVERSATIONS

Subscriber-owned voice recording equipment for recording of telephone conversations may be used in connection with telephone lines except Pay Telephone Line Service, of the Telephone Company, subject to the following conditions: (C)

Connection of subscriber-owned voice recording equipment with facilities of the Telephone Company shall be made only through recorder-connector equipment which contains a recorder tone device automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds when the recording equipment is in use.

Telephone service furnished by the Telephone Company is not represented as adapted to recording of telephone conversations by means of voice recording equipment. The use of subscriber-owned voice recording equipment in connection with facilities of the Telephone Company is permitted only on condition that the liability of the Telephone Company shall be no greater than that provided by Section 1 of this tariff.

The operating characteristics of subscriber-owned voice recording equipment shall not interfere with any services offered by the Telephone Company. Upon notice from the Telephone Company that equipment of the subscriber is causing, or is likely to cause hazard or interference, the subscriber shall make such changes as may be necessary to remove or prevent such hazard or interference.

The subscriber indemnifies and saves the Telephone Company harmless against claim for libel, slander or infringement of copyright arising from the improper use of material transmitted over its facilities and recorded; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, apparatus or systems of the subscriber; and against all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Telephone Company.

GENERAL REGULATIONS

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other intrastate toll and access tariffs in which this Telephone Company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after June 30, 1999, except on calls from Pay Telephones.

For Services provided to:	Surcharge <u>Rate</u>	
End User	-0.0%	(C)
Other Local Exchange Companies	-0.0%	(C)
All Interexchange Carriers/Resellers	-0.0%	(C)

The above charges will be recomputed, using the same elements prescribed by the Commission:

- a. Whenever any of the tax rates used in calculation of the surcharge are changed.
- b. Whenever the utility makes effective any increased or decreased rates.
- c. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may, submit with such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 1
First Revised Sheet 12.1
Superseding Original Sheet 12.1

GENERAL REGULATIONS

PUBLIC UTILITY REALTY TAX ASSESSMENT (PURTA)

In addition to the charges provided in this Tariff and other intrastate toll and access Tariffs in which this Telephone Company concurs, a surcharge, as shown below, will apply to all intrastate residential and business customers including customers receiving Centrex and PBX for a six month billing period beginning May 1, 2000 and ending July 31, 2000. (C)

This surcharge reflects additional PURTA taxes due the state as a result of a legislative change in the methodology of assessing 1998 taxes.

	<u>Surcharge Rate</u>
For Services provided to:	
End User	\$0.29

GENERAL REGULATIONS

ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS

When the Exchange Dial Tone Line is interrupted for a period of at least 24 hours, the Telephone Company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. (a) 1/30 the tariff monthly rate of all services and facilities furnished by the Telephone Company, to the extent of being useless, for each of the first three (3) full 24 hours periods during which the interruption continues after the above notification.

(b) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the Telephone Company.
2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fire, floods or other conditions beyond the control of the Telephone Company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the Telephone Company, to the extent of being useless, shall apply for each full 24 hours during which the interruption continues after notification by the customer.
3. Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law for this rule and said tariff.
4. The foregoing allowances shall not be applicable where service is interrupted by the negligence or willful act of the customer or where the Telephone Company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

GENERAL REGULATIONS

TAXES ON CONTRIBUTION IN AID OF CONSTRUCTION AND CUSTOMER ADVANCES

Any contribution in aid of construction, customer advance or other like amounts received from the customer, which shall constitute taxable income as defined by the Internal Revenue Service, will have the income taxes segregated in a deferred account. Such income taxes associated with a contribution in aid of construction or customer advance will not be charged to the specific contributor of the capital, but rather will be included in rate base in a future rate case proceeding.

GENERAL REGULATIONS (Cont'd)

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (9-1-1)

1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

GENERAL REGULATIONS (Cont'd)

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (9-1-1) (Cont'd)

2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 1, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

GENERAL REGULATIONS (Cont'd)

UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (9-1-1) (Cont'd)

2. REGULATIONS (cont'd)

- G. The Telephone Company shall not otherwise modify the content of the MSAG but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

GENERAL REGULATIONS (Cont'd)

FCC DESIGNED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 2
Sixteenth Revised Sheet 1
Cancels Fifteenth Revised Sheet 1

LOCAL EXCHANGE SERVICE

LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS

1. General

Local exchange service with network access includes the Central Office equipment with rotary or touch dialing capability, outside plant distribution wire and cable, drop wire and the network interface/protector.

The following monthly rates include only the Exchange Dial Tone Line, touch tone service, and the necessary Central Office Equipment.

Local Measured Service charges apply where applicable as described in this section.

2. MONTHLY RATES

<u>Class of Service:</u>	<u>RATE GROUPS</u>			
	1	2	3	
<u>Residence</u>				
Flat Rate Service - 1FR	\$21.80	\$21.80	\$21.80	(I)
Message Rate Service - 1MR-0	\$13.40	\$13.40	\$13.40	(I)
<u>Business</u>				
<u>Individual Measured Rate Lines:</u>				
MB - 0	\$25.45	\$25.45	\$25.45	(I)
MB - 500	\$25.45	\$25.45	\$25.45	(I)
MB - 1000	\$25.45	\$25.45	\$25.45	(I)
<u>PBX Trunk Measured Service:</u>				
PBX - 0	\$25.45	\$25.45	\$25.45	(I)
PBX - 500	\$25.45	\$25.45	\$25.45	(I)
PBX - 1000	\$25.45	\$25.45	\$25.45	(I)
<u>Key Station Trunk Measured Service:</u>				
KEY - 0	\$25.45	\$25.45	\$25.45	(I)
KEY - 500	\$25.45	\$25.45	\$25.45	(I)
KEY - 1000	\$25.45	\$25.45	\$25.45	(I)
<u>COCOT – Customer Owned Coin Operated Telephone Line</u> (I)				
Monthly Rate (all Rate Groups) \$25.45				
<u>Semi-Public Telephone Line</u>				
Monthly Rate (all Rate Groups) \$25.45				(I)

3. Exchanges By Rate Group:

- A. Rate Group 1 - Terre Hill
- B. Rate Group 2 - Intercourse
- C. Rate Group 3 - Leola, New Holland

LOCAL EXCHANGE SERVICE

GENERAL

1. Business and residence telephone services as identified on Section 2, Sheet 1 of this tariff are offered within the specific exchanges at the monthly local service rates shown subject to the provisions specified on the related local exchange leaves.
2. The local service charge for residential message rate service includes an allowance of 0 local messages as specified. Messages in addition to the allowance are charged for at the rate of \$.070 for each message.

Charges for zones have been eliminated and built into basic rates.

3. LOCAL SERVICE AREAS

Exchange Area Additional Exchanges in Local Service Area:

Intercourse	Leola, New Holland, Terre Hill; Gap (Commonwealth Tel. Co.), Lancaster and Strasburg (Bell Tel. Co.)
Leola	Intercourse, New Holland, Terre Hill; Akron, Ephrata, Lititz (Denver & Ephrata Tel. Co.); and Lancaster (Bell Tel. Co.)
New Holland	Intercourse, Leola, Terre Hill; Akron, Ephrata (Denver & Ephrata Tel. Co.); and Lancaster (Bell Tel. Co.)
Terre Hill	Intercourse, Leola, New Holland; Adamstown, Akron, Denver, Ephrata (Denver & Ephrata Tel. Co.); Green Hills and Morgantown (Conestoga Tel. & Tel. Co.)

4. Local Measured Service (LMS)
 - a. This is a timed service for local calling provided as the standard service for business customers who are served by Central Offices with LMS measuring capability.
 - b. LMS consists of two separate rate components, peak and off-peak. Charges are applied on a per minute of use basis.

LOCAL EXCHANGE SERVICE

General (Cont'd)

4. Local Measured Service (LMS) (Cont'd)

c. The following options are available to business customers:

MB - 0 - All Local minutes of use charged at applicable per minute rates for peak and off-peak.

MB - 500 - All Local minutes of use in excess of 500 minutes per month are charged at the applicable per minute rates for peak and off-peak.

MB - 1000 - All Local minutes of use in excess of 1000 minutes per month are charged at the applicable per minute rates for peak and off-peak.

d. Rates

Peak Period is between 8:00 A.M. and 5:00 P.M., Monday through Friday.

Off-Peak Period is Between 5:00 P.M. and 8:00 A.M.

Rates are applied on a per minute basis.

Peak	\$.024 per minute
Off-Peak	\$.016 per minute

e. Weekends and Holidays

1. Weekends and Holidays are rated at the Off-Peak rate
2. Weekends from Friday 5:00 PM through Monday 8:00 AM
3. Holidays - Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day (first Monday in September), and Thanksgiving (the fourth Thursday in November).

f. Call detail on the customer's bill will normally consist of a summary including:

1. Number of minutes in peak and off-peak time periods.
2. Summary of charges for each category listed above.

LOCAL EXCHANGE SERVICE

General (Cont'd)

4. Local Measured Service (LMS) (Cont'd)

f. (Cont'd)

3. Greater detail is available through presubscription. The customer must subscribe through Frontier Communications of Pennsylvania, Inc.'s Business Office at least one month before the detail will be provided.

Charges for this bill detail service are \$7.95 per month subscription charge plus \$.10 per page of bill detail. Detail provided through this option includes: date of call, number called, time call was placed, and length of call in minutes. This detail cannot be provided without presubscription.

- g. Where LMS is not available for business customers, service will be provided on a message rate basis at the rate of \$.070 for each message.

LOCAL EXCHANGE SERVICEGENERAL BASIS OF EXCHANGE RATES

1. General

Exchanges are classified by rate groups to determine local service charges. The rate group is based on total access lines in the local calling area and is calculated as follows:

<u>Rate Group</u>	<u>Access Lines in the Local Calling Area</u>
1	1 - 60,000
2	60,001 - 120,000
3	120,001 - 180,000

2. Changes in Rate Groups

The rate group classification of an exchange is subject to change in accordance with the Rate Group schedule as set forth in this section.

When the Telephone Company proposes to change an exchange area from one rate band to another because of an increase or decrease in the total number of main access lines in the local calling area, notice of the reclassification of said exchange to the proper rate group shall be given by filing revised tariffs with the Pennsylvania Public Utility Commission in accordance with the rules and regulations of the Commission. Such revised tariffs will be filed only:

- (1) when an exchange area has exceeded or fallen below its rate group limitation as determined on two consecutive semi-annual reviews, to be conducted on April 1 and October 1 of each year, provided that the most recent of the two consecutive reviews exceeds the lower limit or falls below the upper limit of the new rate group by at least two percent, or
- (2) when an additional exchange area is added to the local calling area of an exchange, and the number of main access lines of the new exchange local calling area exceeds the upper limit of the rate group.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 2
First Revised Sheet 6
Canceling Original Sheet 6

LOCAL EXCHANGE SERVICE

DIRECT INWARD DIALING SERVICE

1. General

Direct Inward Dialing (DID) is a service which allows an incoming exchange call to be dialed directly by a calling party to a station associated with a switching system located on the subscriber's premises without attendant assistance. The facilities for the service, which are located in the central office, outpulse digits to the switching equipment on the subscriber's premises. The number of digits outpulsed will be uniform for both the listed number to the attendant's console and for the stations associated with the switching equipment.

2. Regulations

a. DID Service may be furnished from the subscriber's normal serving central office, or from a foreign central office subject to the availability of local facilities and number designations. The type of central office facilities used to furnish this service will be determined by the Telephone Company.

b. DID Service will only be provided out of those central offices equipped to provide the service. The rates and regulations of this section apply to customers that subscribe to DID Service on an analog basis. If a digital termination is requested, the rates and regulations contained on Sheet 9.A of this Section apply. (C)
(C)

c. The central office designation used for DID service shall be the one associated with the central office from which DID service is being provided.

Customer requested changes in the central office designation used to provide DID Service or a change to Digital DID Service will be considered a disconnect of their existing DID Service and a connection of new service. Remaining minimum charges for the existing service will apply. The new service will be subject to a new minimum service period.

d. If DID Service is provided from a foreign central office, the Foreign Exchange Line Mileage defined in Section 4 of this Tariff will apply to each DID trunk, in addition to the charges specified in 3. following. (C)

LOCAL EXCHANGE SERVICE

DIRECT INWARD DIALING SERVICE (Cont'd)

2. Regulations (Cont'd)

- e. Subscriber provided PBX systems are subject to the regulations contained in this Tariff.
- f. Number groups reserved at the subscriber's request, will be provided at the charges specified herein, subject to the availability of facilities and will be provided only in blocks of consecutive hundred numbers as defined by the Telephone Company.
- g. The subscriber must provide for the automatic intercept of assigned but unused station numbers including vacant station number groups, as required. When a recording device is used for the automatic intercept of such numbers, connections to the announcement machine should not return off-hook (answer) supervision.
- h. DID Service may be provided on some or all trunks arranged for inward service. All DID calls must be routed over the same PBX trunk group. Trunks arranged for DID Service may not be mixed with trunks not so arranged within the same trunk group.
- i. If only a portion of the PBX system stations are to receive DID Service, a separate trunk must be provided and all calls to the primary listed directory number must be routed over the Non-DID trunk group.
- j. Outgoing calls may not be placed over PBX exchange trunks arranged for DID Service.

Outgoing service will be provided from the normal central office at local Direct Outward Dialed trunk rates. If outgoing foreign exchange service is required a separate trunk group shall be furnished.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 2
First Revised Sheet 8
Canceling Original Sheet 8

LOCAL EXCHANGE SERVICE

DIRECT INWARD DIALING SERVICE (Cont'd)

2. Regulations (Cont'd)

- k. The customer must subscribe to a sufficient number of trunks in the DID trunk group to maintain a P.01 grade of service. After the service has been established, the Telephone Company may require the customers to increase the number of trunks or it may recommend that the number of trunks be decreased to satisfy the call completion criteria.
- l. DID Service will be provided subject to a minimum five year contract period. A termination charge is due in the event that DID Service is discontinued and will be equal to the total monthly rate as specified in the contract multiplied by the remaining number of months in the minimum contract period. A reduction that exceeds 10% of the DID stations and/or 20% of the DID trunks under contract will be subject to the minimum rental period.
- m. DID Service is designed for voice communication and not for the transmission of data. Data terminals must be accessed from the exchange network by other than DID facilities.
- n. One free directory listing shall be provided per DID service. Additional directory listings may be provided in accordance with the rates, charges, rules and regulations specified in this Tariff.
- o. Digits may be dial outpulsed or multi-frequency outpulsed.
- p. All calls intercepted by the attendant will be considered to be completed and subject to a charge.
- q. DID service for Radio Telephone Utilities will be provided subject to these regulations.

(C)
|
(C)

LOCAL EXCHANGE SERVICE

DIRECT INWARD DIALING SERVICE (Cont'd)

3. Rates and Charges

	<u>Monthly Rates</u>
Each group of 100 Direct Inward Dialed Station Numbers	\$14.50
Direct Inward Dial Trunk, each#	\$34.65

NOTE: The charges specified above are in addition to those charges applicable to PBX trunks/DOD Service as specified in this Section of the Tariff.

#The End User Common Line Charge applies per DID trunk.

LOCAL EXCHANGE SERVICE

DIGITAL DIRECT INWARD DIALING SERVICE

1. General

Digital Direct Inward Dialing (DID) is a service which allows an incoming exchange call to be dialed directly by a calling party to a station associated with a switching system located on the subscriber's premises without attendant assistance. The facilities for the service, which are located in the central office, transmit and receive digital signals to and from the switching equipment on the subscriber's premises. The number of digits transmitted will be uniform for both the listed number to the attendant's console and for the stations associated with the switching equipment.

2. Regulations

- a. Digital DID Service may be furnished from the subscriber's normal serving central office, or from a foreign central office subject to the availability of local facilities or equipment and number designations. The type of central office facilities used to furnish this service will be determined by the Telephone Company.
- b. Digital DID Service will only be provided out of those digital central offices equipped to provide the service. The rates and regulations of this Section apply to customers served from a digital office that request a digital termination at their premises. If an analog termination is requested, the rates and regulations contained on Sheet 6 of this Section apply.
- c. In addition to the rates and regulations contained in this Section, the rates and regulations for 1.544 Megabits per Second (Mbps) Service will apply for the provisioning of this service from the Telephone Company's central office to the customer's premises.
- d. Customer requested changes from Digital DID Service to another DID Service will be considered a disconnect of their existing DID Service and a connection of new service. Remaining minimum charges for the existing service will apply. The new service will be subject to a new minimum service period. Appropriate Line Connection Charges will apply.
- e. If Digital DID Service is provided from a foreign central office, the interoffice mileage rates for 1.544 Mbps service will apply.

LOCAL EXCHANGE SERVICE

DIGITAL DIRECT INWARD DIALING SERVICE (Cont'd)

2. Regulations (Cont'd)
 - f. Subscriber provided PBX systems are subject to the regulations contained in this Tariff.
 - g. Number groups reserved at the subscriber's request, will be provided at the charges specified herein, subject to the availability of facilities and will be provided only in blocks of consecutive one hundred numbers as defined by the Telephone Company.
 - h. The subscriber must provide for the automatic intercept of assigned but unused station numbers including vacant station number groups as required. When a recording device is used for the automatic intercept of such numbers, connections to the announcement machine should not return off-hook (answer) supervision.
 - i. Digital DID Service will be furnished to a customer in increments of 24 channels, which can be split between incoming, outgoing and two way service. Digital outgoing service will only be provided in conjunction with digital incoming service. Any subsequent change in this configuration will be subject to the rearrangement charge as set forth in 3. following.
 - j. The customer must subscribe to a sufficient number of facilities in the DID facility group to maintain a P.01 grade of service. After the service has been established, the Telephone Company may require the customer to increase the number of facilities or it may recommend that the number of facilities be decreased to satisfy the call completion criteria.
 - k. DID Service will be provided subject to a minimum five year contract period. A termination charge is due in the event that DID Service is discontinued and will be equal to the total monthly rate as specified in the contract multiplied by the remaining number of months in the minimum contract period. A reduction that exceeds 10% of the DID stations and/or 20% of the DID trunks under contract will be subject to the minimum rental period.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 2
Original Sheet 9C

LOCAL EXCHANGE SERVICE

DIGITAL DIRECT INWARD DIALING SERVICE (Cont'd)

2. Regulations (Cont'd)
 - l. DID Service is designed for voice communication and not for the transmission of data. Data terminals must be accessed from the exchange network by other than DID facilities.
 - m. One free directory listing shall be provided per DID service. Additional directory listings may be provided in accordance with the rates, charges, rules and regulations specified in Section 8 of this Tariff.
 - n. All calls intercepted by an attendant will be considered to be completed and subject to a charge.
 - o. A customer requesting Digital DID must make the necessary provisions to be in synchronous communication with the Telephone Company's network or charges in addition to those listed in Paragraph 3 following may apply.
 - p. Digital DID service for Radio Telephone Utilities will be provided subject to these regulations.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 2
Original Sheet 9D

LOCAL EXCHANGE SERVICE

DIGITAL DIRECT INWARD DIALING SERVICE (Cont'd)

3. Rates and Charges

	<u>Monthly</u>	<u>Nonrecurring</u>
Each group of 100 Direct Inward Dialed Station Numbers	\$14.50	---
Direct Inward Dial/ Direct Outward Dialed Channels#@, per 24	\$487.69	\$750.00
Direct Inward Dialed/Direct Outward Dialed Facility	*	
Rearrangement Charge		\$150.00

#The End User Common Line Charge applies per DID or DOD channel.

@Usage charges (local and toll) will apply for DOD channel.

*Will require a 1.544 Mbps loop facility to be leased from a Local Common Carrier.

The customer is required to subscribe to an equal number of DID channels and facilities.

LOCAL EXCHANGE SERVICE

DIRECT OUTWARD DIALING SERVICE

1. Direct Outward Dialing Service is a service which allows an outgoing exchange call to be dialed directly by a calling party with a switching system without attendant assistance.
2. This service should be used in conjunction with Direct Inward Dialing Service. Charges for this service are \$23.10 per line. This rate includes the first 1000 minutes of outgoing service in each month. Local Measured Service charges apply for those minutes in excess of 1000 per month as specified in Section 2.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 2
Original Sheet 11

LOCAL EXCHANGE SERVICE

EXCHANGE MAPS TO BE INSERTED

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

A. Rate Demarcation Point

1. Description

All residence class Exchange Dial Tone Lines will terminate at the network interface/protector located on an outside wall of the subscriber's building/premises. The precise location will be determined by the Telephone Company representative so as to provide ready access to the network interface/protector unit for service and/or testing when necessary.

2. All business class Exchange Dial Tone Lines will terminate as in 1. above, or on the inside of the subscriber's building/premises. Where the termination is inside, the precise location will be determined by the Telephone Company representative. Generally, the location shall be as close as possible to the building entrance location. Ready access must be maintained to the network interface/protector unit for service and/or testing when necessary.

In all cases, the customer will be consulted so as to designate a mutually acceptable network interface/protector location.

B. Line Connection Charge

1. Description

A line connection charge applies for arranging an Exchange Dial Tone Line to provide voice grade service between the Telephone Company Central Office and the Rate Demarcation Point at the customer's premises. The charge includes, but is not limited to service order costs associated with making or changing connections in the Central Office/distribution facilities, assignment of facilities and business and residence office work. The charge also includes any necessary cross connections and line transfers.

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

B. Line Connection Charges (Cont'd)

2. Regulations

A Line Connection charge(s) applies for the connection of the following:

- a. Exchange Dial Tone Lines and extensions thereof.
- b. Foreign Exchange Lines.
- c. Trunk Lines to PBX or Key Systems.
- d. Pay Telephone Line Service.
- e. Central Office multiple terminations.
- f. Special Service Lines, Private Lines, including Tie Lines, Channels, Transfer Service, etc.

3. Application of Charges

- a. One Line Connection charge applies for each line connected to the Rate Demarcation Point on the customer's premises.
- b. Where the service is covered under B., 2., f., above, a Line Connection charge applies at each Rate Demarcation Point on each premises of the customer, within this Telephone Company's exchanges.
- c. Line Connection charges do not apply for such items as maintenance or repair visits, disconnects, change of number, upgrade in class/grade or service, etc.
- d. The customer has the option of paying the line charge(s) with three equal monthly payments, with no interest charges.

4. Rates

- a. Line Connection Charges:

Business and Pay Telephone <u>Line Service</u>	Residence <u>Service</u>
\$60.00	\$40.00

(C)

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

C. Premises Work Charges

1. Description

Applies for any work, equipment or service ordered, changed or substituted by the customer which requires a premise visit by the Telephone Company personnel for the purpose of installation, removing, reconnecting, or changing equipment and facilities associated with service.

2. Regulations

- a. Premises work charges apply in addition to those charges covered in other sections of the Tariff.
- b. Premises work charges apply for each premise visit that is customer initiated, including those instances in which the customer subsequently decides to not have the work done at that time.
- c. Premises work charges apply in connection with repair visits when it has been determined that the trouble is not in the Telephone Company Facilities.
- d. The charges applicable are as described under 3. following.

3. Rates

- a. Premises visit for installation, removing, reconnecting or changing equipment and facilities associated with service:

Business Basic Charge

Residence Basic Charge

\$35.00 Plus Time
and Material

\$25.00 Plus Time
and Material

(C)

NOTE:

- (1) The basic charge includes 1/2 hour labor from the time the repairman reaches the customer's premises.
- (2) Charges for additional time are based on 1/4 hr. increments @ \$6.00 for residence and \$6.00 for business per 1/4 hr. or fraction thereof.
- (3) Material charges = Actual TelCo. costs plus overhead.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 3
 First Revised Sheet 4
 Canceling Original Sheet 4

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

C. Premise Work Charges (Cont'd) (C)

Rates (Cont'd) (C)

b. Premise visit for customer initiated trouble report:

	<u>Business</u>	<u>Residence</u>	
Trouble in TelCo. Facilities	NO CHARGE	NO CHARGE	
Trouble in CPE/Wiring	\$25.00 + Time	\$25.00 + Time	(I)

NOTE: (1) The charge includes 1/2 hour labor from the time the repairman reaches the customer's premises.

(2) Charges for additional time are based on 1/4 hour increments @ \$6.00 for residence and \$6.00 for business per 1/4 hour or fraction thereof.

c. Premises work charges apply per customer order for all work or service to be provided at one time on the same premises for the same customer. A Premises Work Charge applies to each premises visited when more than one premises is involved. When more than one visit to a premises is required to complete the requested work, only one Premises Work Charge applies. This charge applies only when the purpose of the premises visit is to add or modify customer premises equipment which remains regulated.

Rates:

Business	\$25.00	(I)
Residence	\$25.00	(I)

The Charge includes 1/2 hour labor from the time the repairman reaches the customer's premises.

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

D. Miscellaneous Nonrecurring Charges

1. Description

Nonrecurring charges apply to the following:

- a. Reconnection of Service - This charge applies when service is restored following temporary suspension at the customer's request. NOTE: This charge does not apply for suspension of service for nonpayment.
- b. Restoral of Service - This charge applies when service is restored following a suspension of service for nonpayment. NOTE: This charge does not apply for temporary suspension at the customer's request.
- c. Change in Service - This charge applies for installation of Custom Calling Features. This charge may be waived during promotional periods, see Section F. following.

Recurring charges for custom calling features may be waived for a 60 day period for new lines. Non-recurring charges to add custom calling features will be waived for new lines for 30 days following installation.

(N)
|
(N)

- d. Number Change - This charge applies for a change of telephone number requested by the customer. NOTE: If the change is to be a "Non-Published" number, other charges apply as covered by the Tariff.

NOTE: These charges would not apply if a Line Connection charge is applied. Also, request for a Premises Visit would be subject to C., 2.c., preceding.

- e. Record Service Charge - This charge covers work associated with a change of Telephone Company records, at the customer's request, for:
 - A transfer of billing name, which occurs when one party contracts for the service which had previously been contracted for by another party.
 - A change in billing records requested by the customer.
 - A subscriber's telephone number being excluded from the directory and directory assistance records, or a change from a "non-published" basis to a regular listed basis.

NOTE: This charge would not apply where charges for a number change apply.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 3
 Second Revised Sheet 6
 Canceling First Revised Sheet 6

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

D. Miscellaneous Nonrecurring Charges (Cont'd)

1. Description (Cont'd)

f. Deloading Charge - This charge will apply for situations in which a customer requests the removal of loads from loops. (C)

2. Regulations

a. Customers have the option of paying for miscellaneous non-recurring charges in equal monthly installments, over three billing periods, for a, b, c, d and f.

3. Rates

		<u>Non-Recurring</u>	***	
a.	Line Connection Charge	\$40.00		
b.	Premise Work Charge	25.00		
c.	Reconnection of Service	20.00		
d.	Restoral of Service	20.00		
e.	Change in Service	5.00		
f.	Number Change	20.00		
g.	Record Service Charge	5.00		
h.	Deloading Charge	1,200.00	***	(C)

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 3
First Revised Sheet 7
Canceling Original Sheet 7

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

E. Returned Check Charge (C)

1. The subscriber will be charged for any check that is deposited by the Telephone Company for payment of any charges and it is returned by a bank because of insufficient funds being on deposit by the subscriber.
2. This charge is in addition to all other charges assessed by the bank and the Telephone Company.

3. <u>Rates</u>	<u>Business</u>	<u>Residence</u>	
Returned Check Charge	\$25.00	\$25.00	(I)

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 3
Second Revised Sheet 8
Canceling First Revised Sheet 8

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES

F. Promotional Sales Campaigns

a. Custom Calling Features

The Telephone Company may, upon one (1) day written notice to the Commission, offer a promotional sales campaign to its customers whereby the Telephone Company may waive non-recurring charges, recurring charges, or both for Custom Calling Features.

The purpose of this offering is to promote the Custom Calling Features by acquainting customers with the benefits of these services free of charge for a trial period up to six months during any rolling twelve-month period.

(C)
(C)

If, at the conclusion of the free trial period, the customer elects to retain Custom Calling Features, either verbally or in writing, that the customer wishes to retain one or more of the promotional services. In this case, specified tariffed rates will apply for the retained services from the date the services were permanently established.

If, at the conclusion of the free trial period, the customer does not notify the Telephone Company, either verbally or in writing, that the customer wishes to retain one or more of the promotional services, the services will be discontinued and no charges will apply.

Appropriate notification of waived charges will be made to eligible customers.

b. Other Services

The Telephone Company may, upon one (1) day written notice to the Commission, offer a promotional sales campaign to its customers whereby the Telephone Company may waive nonrecurring charges for new installations of Centrex service and additional access line installations for existing residence and business customers.

The purpose of this offering is to promote Centrex and additional access lines by providing customers with the benefits of these services without forcing an initial outlay for connection. The promotional period will last no longer than 90 days.

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)

G. Residence Customer Incentive Program

(C)

General

The Customer Incentive Program is an offering for potential new residence local exchange customers and to existing residence local exchange customers to encourage the retention or continuation of existing services by those existing customers.

Terms and Conditions

This competitive response offering may be offered to potential new residence local exchange customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.

For a potential new residence customer, the Company may provide an incentive offer no more often than once in any one-year period. In retention situations, the Company may provide an incentive no more often than once in any one-year period with respect to any particular service or feature.

To qualify for these offers, a residence customer is required to have a satisfactory credit rating with the Company.

For a potential new residence local exchange customer, the Company may condition its offers upon the customer remaining with the Company for up to one year. Any minimum period of time shall be identified to the residence customer as part of the offer. In such cases, if the customer terminates service early, the customer may be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. The customer is not considered to be opting out if the customer moves to another Company service of equal or greater value.

The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the total value of the offer may not exceed the sum set out in Rates and charges following.

The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular local exchange residence customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in rates and charges following. The Company may prohibit use of this program in conjunction with another being marketed by the Company and/or a Company affiliate.

(C)

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 3
Third Revised Sheet 10
Canceling Second Revised Sheet 10

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)

G. Residence Customer Incentive Program (Cont'd)

(C)

Terms and Conditions (Cont'd)

Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:

- (a) The sales channel through which the products are sold.
- (b) A specific geographic area.
- (c) Existing customers who request to have one or more products disconnected.
- (d) Customers who identify a better competitive offer are available to them. Company representatives may present to these customers multiple offers up to the maximum value under rates and charges following.
- (e) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

The Company reserves the right to discontinue this offer.

Rates and Charges

The Customer may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

- (a) A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s), or
- (b) A waiver of up to three months of the recurring rate(s) or charge(s), or
- (c) A waiver of an amount up to 100% of the current residence nonrecurring rate(s) or charge(s) and up to three months of the recurring rate(s) or charge(s), or
- (d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of noncash offers or benefits, the actual cost incurred by the Company, not to exceed the sum above, shall be used.

The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three months service of the monthly rate(s) or charge(s).

(C)

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)

H. Business Customer Incentive Program

(C)

General

The Customer Incentive Program is an offering for potential new business local exchange customers and to existing business local exchange customers to encourage the retention or continuation of existing services by those existing customers.

Terms and Conditions

This competitive response offering may be offered to potential new business local exchange customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.

For a potential new business customer, the Company may provide an incentive offer no more often than once in any one-year period. In retention situations, the Company may provide an incentive no more often than once in any one-year period with respect to any particular service or feature.

To qualify for these offers, a business customer is required to have a satisfactory credit rating with the Company.

For a potential new business local exchange customer, the Company may condition its offers upon the customer remaining with the Company for up to one year. Any minimum period of time shall be identified to the business customer as part of the offer. In such cases, if the customer terminates service early, the customer may be billed all of the nonrecurring charge(s) and monthly rate(s) waived under this program. The customer is not considered to be opting out if the customer moves to another Company service of equal or greater value.

The recipients of the customer incentive offer and the amount of the customer incentive offer shall be in the sole discretion of the Company, but the total value of the offer may not exceed the sum set out in Rates and charges following.

The Company shall determine the particular details, including but not limited to periods and duration, class of customers, services, amounts, and geographic area, so long as each such offer to a particular local exchange business customer is not inconsistent with the provisions of this Tariff and the amount does not exceed the maximum amount set forth in rates and charges following. The Company may prohibit use of this program in conjunction with another being marketed by the Company and/or a Company affiliate.

(C)

LINE CONNECTION, PREMISES WORK AND MISCELLANEOUS CHARGES (Cont'd)

H. Business Customer Incentive Program (Cont'd)

Terms and Conditions (Cont'd)

Offers may differ based on reasonable criteria, including the following criteria or combinations of criteria below:

- (a) The sales channel through which the products are sold.
- (b) A specific geographic area.
- (c) Existing customers who request to have one or more products disconnected.
- (d) Customers who identify a better competitive offer are available to them. Company representatives may present to these customers multiple offers up to the maximum value under rates and charges following.
- (e) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.

The Company reserves the right to discontinue this offer.

Rates and Charges

The Customer may be offered one of the following, or the equivalent monetary value, on selected products as determined by the Company:

- (a) A waiver of an amount up to 100% of the current business nonrecurring rate(s) or charge(s),
or
- (b) A waiver of up to three months of the recurring rate(s) or charge(s), or
- (c) A waiver of an amount up to 100% of the current business nonrecurring rate(s) or charge(s)
and up to three months of the recurring rate(s) or charge(s), or
- (d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as CPE, merchandise, or discounts on merchandise offered by others, gift certificates, gift cards or otherwise, in the discretion of the Company. In determining the value of noncash offers or benefits, the actual cost incurred by the Company, not to exceed the sum above, shall be used.

The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time, or spread over a period of up to 12 months in a fashion determined by the Company.

Waiver amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total waived amount will not exceed the value of the total nonrecurring rate(s) or charge(s) plus three months service of the monthly rate(s) or charge(s).

(C)

(C)

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (TRS)

(C)

1. General

The Pennsylvania Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

(C)

(C)

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Telephone Company concurs, a surcharge will apply to all residence and business access lines served by this Telephone Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service and shall be calculated by the Pennsylvania Public Utility Commission. The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Telephone Company.

The following surcharge rates apply to all bills:

(C)

	<u>Monthly Rate</u>	
Per Residence access line	\$0.00	(D)
Per Business access line	\$0.00	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 3
Second Revised Sheet 12
Canceling First Revised Sheet 12

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (TRS)

(C)

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed by Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff PA P.U.C. No. 10. This Telephone Company concurs in this tariff.

The company will make available to the Telecommunications Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

Please refer to the appropriate interexchange carrier tariff for interstate charges.

LIFELINE SERVICE

A. Description

The Lifeline Program is a federally funded program established to provide monthly assistance to residential low income households. Eligible subscribers will receive a monthly credit of:

	<u>Monthly Credit</u>	
Broadband Services = service that includes qualifying broadband service.	\$9.25	
Voice Services = voice service with no qualifying broadband service as defined by 47 C.F.R., Section 54.403 (a)(2). (\$5.25 + additional \$1.25 to waive entire federal subscriber line charge.)	\$6.50	(I) (C)

B. Regulations

1. Lifeline Service is available to qualified residence customers who purchase qualifying services. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
2. Residence Voice Lifeline Service consists of voice telephone service or broadband internet access service as defined in 47 C.F.R §54.400. The following provides optional customer elected voice services.
 - a. One-Party Residence Line Rate or Local Measured Service Option, if available.
 - b. Directory Listing (standard only).
 - c. Non-Published or Non-Listed Telephone Number Service (only when a customer need has been determined by the Telephone Company).
 - d. Access to Directory Assistance Service.
 - e. Touch-Tone Calling Service.
 - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
 - g. Access to Operator Services.
 - h. Voluntary Toll Restriction Option.
 - i. Access to 800/888 Services.
 - j. Access to Call Trace.
 - k. Access to Altering and Reporting Systems (9-1-1 dialing).
 - l. Access to the Pennsylvania Telecommunications Relay Service.
 - m. Provides Caller ID line blocking and per-call blocking services to be available to Lifeline Service subscribers, to the extent that they are offered.
 - n. Other eligible telecommunications services at tariffed rates.

LIFELINE SERVICE

B. Regulations (Cont'd)

3. An applicant for Lifeline Services must be a residential customer who is a current participant in one of the following programs, or be able to provide proof of income which is at or below 135% of the Federal Poverty Guidelines.” (C)

Pennsylvania Department of Human Services (DHS) Programs:

Medicaid (C)
Supplemental Security Income (SSI)
Supplemental Nutrition Assistance Program (SNAP)

Additional Eligible Federal Programs:

Federal Public Housing Assistance (Section 8) (C)
Veterans Pension
Veterans Survivors Pension

The DHS Programs listed above must be certified by DHS. Such certification by DHS will be provided only when a DHS client requests Lifeline Service based on the client’s status as a participant in any of the above eligibility programs. Certification by DHS will be limited to confirmation of the client’s program status (i.e., participation or non-participation). Participation by DHS is subject to execution of an agreement with DHS and Frontier Communications of Pennsylvania, LLC (C)

In addition to meeting the qualifications provided above, in order to constitute a qualifying low-income consumer, a consumer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber’s household subscribed to a Lifeline service. For the purpose of this section, a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”.

4. The Company will recertify subscribers annually according to 47 C.F.R Sec. 54.410 (f). The subscriber shall have 60 days from the date of the recertification notice to recertify or demonstrate continued eligibility prior to discontinuance of their Lifeline benefits. IF the subscriber does not recertify or demonstrate continued eligibility prior to the expiration of the 60 day period, their Lifeline credit will be discontinued on the following bill (C)

LIFELINE SERVICE

B. Regulations (Cont'd)

5. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements. (C)
6. Customer requested temporary suspension of Lifeline Service is not permitted. (C)
7. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Frontier Communications of Pennsylvania, Inc. (C)
8. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
9. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
10. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
11. Frontier Communications of Pennsylvania, Inc. provides toll-blocking and toll-control at no charge to Lifeline Service subscribers, to the extent that they are offered.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 3
Seventh Revised Sheet 16
Canceling Sixth Revised Sheet 16

LIFELINE SERVICE

B. Regulations (Cont'd)

12. Resale of Lifeline Services are no longer available. (C)

C. LIFELINE SERVICE DIAL TONE LINE MONTHLY RATE

1. Lifeline Service is subject to all applicable State, Local and Federal Taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 4
First Revised Sheet 1
Cancels Original Sheet 1

CHANNELS

I. FOREIGN EXCHANGE SERVICE

Foreign exchange service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Telephone Company may furnish this service subject to the following regulations and rates:

Foreign exchange service is limited to one-party and PBX or Key Trunks. In all cases, the Telephone Company responsibility for service extends only to the Rate Demarcation Point on the customer's premises.

All foreign exchange service requires the application of Line Connection Charges as specified in Section 3 of this Tariff.

A. INTER-COMPANY FOREIGN EXCHANGE SERVICE

This service will be provided only where the subscriber agrees to remain a subscriber of this Telephone Company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange and provide it to the subscriber at the one-party trunk rate at the foreign exchange. In addition the following monthly charges apply.

1. Within the territory of this Telephone Company, a mileage charge of \$5.00 per mile, for each circuit measured air line from the rate center of normal exchange to the boundary line of the adjoining company. (D)
2. Outside the territory of this Telephone Company, such mileage charges as are provided by tariffs of other participating companies.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 4
Second Revised Sheet 2
Cancels First Revised Sheet 2

CHANNELS

A. INTER-COMPANY FOREIGN EXCHANGE SERVICE (CONT'D)

3. A supplemental charge of \$2.00 for each \$.01 multiple of the day station-to-station initial period message toll rate between the normal exchange and the foreign exchange. Such charge does not apply if the local and foreign exchange are in the same local service area.
4. When the subscriber is located outside the local base rate area, appropriate zone rates apply for the foreign exchange local channel.
5. Channel terminals are provided at the rate of \$15.00 per month.
6. IntraLATA Foreign Exchange Loop Charge-For IntraLATA Inter-company Foreign Exchange Service in a specific exchange, there will be a charge for the local loop that is equal to 85% of the business one-party rate of that exchange for business customers, and 85% of the residence one-party residence rate of that exchange with a minimum charge of \$9.65.

(C)

When foreign exchange service is requested by a subscriber of another company to an exchange of this Telephone Company, the charges listed in "1", "3" and "5" above will apply unless a similar charge is made by the Telephone Company in whose territory the subscriber is located.

B. INTRA-COMPANY FOREIGN EXCHANGE SERVICE

When foreign exchange service is provided between exchanges of this Telephone Company, the rates in Paragraph A., 1., 2., 3., 4., and 5, above apply, except that the measurement under 1. is the total air line distance between the rate centers of the normal and foreign exchanges.

CHANNELS

II. PRIVATE LINE SERVICE

A. DESCRIPTION

1. "Effective two-wire facilities" may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.
2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provide equipment.
3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.

B. REGULATIONS

1. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for minimum period of one month.
2. Channels will be furnished where facilities exist. Where facilities do not exist, they may be provided subject to construction charges as covered in other sections of this Tariff.
3. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company, within its serving territory, according to the rate schedules of the particular series channel.
4. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

C. APPLICATION OF RATES

1. In addition to monthly rates, Line Connection Charges as specified in Section 3 apply.

CHANNELS

C. APPLICATION OF RATES (CONT'D)

2. Channels on the same or connected premises are furnished only to existing customers and are not available for additions to existing services. Further, maintenance is limited to availability of replacement components from existing stock.

III. SERIES 1000 - DESCRIPTION

A. GENERAL

1. Series 1000 services include channels for transmission at speeds up to 150 baud. These channels are not suitable for the transmission of alternating current tones.

These channels are designed and furnished to meet certain specifications based on Telephone Company standards of measurement for data transmission, teletypewriter, remote metering, supervisory control and miscellaneous signaling purposes.

The number of stations that may be connected and the distance over which satisfactory transmission is possible may be limited by operating and transmission factors on channels furnished for data transmission.

2. Type 1006 - used for low speed data transmissions not to exceed 150 baud.
3. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.

CHANNELSIII. SERIES 1000 DESCRIPTION (Cont'd)A. GENERAL (Cont'd)

4. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

B. Series 1000 - Rates

1. Channels between adjacent premises -

	<u>Monthly Rate</u>	
	<u>Intercompany</u>	<u>Intracompany</u>
Each Two-Wire Channel	13.67	6.84
Each Four-Wire Channel	27.34	13.67

CHANNELSB. Series 1000 - Rates (Cont'd)

2. Intraexchange and Interexchange Channels

- (a) Local channel - one required for each premise at which a channel terminates

	<u>Monthly Rate</u>	
	<u>Intercompany</u>	<u>Intracompany</u>
Each Two-Wire Channel	33.78	16.89
Each Four-Wire Channel	67.56	33.78

- (b) Mileage - Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 Mile	\$ 20.11	--
Over 1 to 3 Miles	17.69	\$ 6.43
Over 3 to 5 Miles	22.52	6.43
Over 5 to 15 Miles	25.74	6.43
Over 15 to 25 Miles	51.47	4.83
Over 25 Miles	70.77	4.02

3. Transmission Function - one required at each premises.

Intraexchange and Interexchange -

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 1006		
Data & Teletype	\$8.04	\$25.74
Miscellaneous Purpose	--	9.65
Type 1011	9.65	--
Type 1012	1.61	9.65

CHANNELS

IV. SERIES 2000 - DESCRIPTION

- A. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.
1. Regulations applicable to type 2001 channels
 - a. Type 2001 channels are furnished for voice transmission of approximate band-width of 300-3000 Hz.
 - b. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
 - c. When these channels are furnished for multipoint service, bridging charges apply at each premises at which the channel terminates.

CHANNELS

IV. SERIES 2000 - DESCRIPTION (Cont'd)

1. Regulations applicable to Type 2001 channels (cont'd)
 - d. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services.
 2. Automatic Signaling
 - a. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.
 - b. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.
- B. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for two-point or multi-point service.
1. Regulations applicable to Type 2002 channels.
 - a. When these channels are furnished for multi-point service, a bridging charge applies at each premises bridged on the same circuit.
 - b. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.
 - 1) Voice Channels
 - (1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001 channels.
 - (1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels.

CHANNELS

IV. SERIES 2000 - DESCRIPTION (Cont'd)

- 2) For Combined Voice Transmission and Control Purposes.
 - (2.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.
 - (2.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.
 - (2.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1006 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1006 and the Type 2002 channel.
 - (2.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radio-telephone stations, at no additional charge when the control functions are provided via tone signals.
- 3) Additional Equipment and Facilities

Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under 1 above, are furnished at charges based upon the costs incurred.

CHANNELS

IV. SERIES 2000 - DESCRIPTION (Cont'd)

2. Conditioning applicable to Type 2002 Channels
 - a. Type C1 - For a two-point or multipoint channel
 - the envelope delay distortion shall not exceed:
between 1000 and 2400 Hertz, a maximum difference of
1000 micro-seconds.
 - the loss deviation with frequency (from 1000 Hertz
reference) shall not exceed:
between 1000 and 2400 Hertz, -1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, -3db to +12db
(+ means more loss)
 - b. Type C2 - For a two-point or multipoint channel
 - the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum
difference of 500 micro-seconds
 - between 600 and 2600 Hertz, a maximum
difference of 1500 micro-seconds
 - between 500 and 2800 Hertz, a maximum
difference of 3000 micro-seconds
 - the loss deviation with frequency (from 1000 Hertz
reference) shall not exceed:
between 500 and 2800 Hertz, -1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

CHANNELS

IV. SERIES 2000 - DESCRIPTION (Cont'd)

C. Off-Premise Channels

1. Type 2011 - A two-wire interface with facilities engineered for 1000 Hertz with a loss objective of 0 to 8db; normally suitable for off-premise extension use with Exchange Service.
 - a. Regulations applicable to Type 2011 Channels.
 - (1) For intraexchange service, one local channel and one transmission function are required to connect the wire center to the premises where the extension is located.
 - (2) For extension service in a different exchange area from the main station, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the extension service.
2. Type 2012 - A voice grade channel furnished for Centrex off-premise main and bridged station uses. A bridged station is an extension of a main station telephone number.
 - a. Regulations applicable to Type 2012 Channels.
 - (1) For intraexchange service, the DE Centrex station line rate applies as provided in Section 13 of this Tariff, unless the circuit is configured as an adjacent premises channel, in which case the rate for an adjacent premises channel applies, as provided in this section.
 - (2) For interexchange service, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Centrex off-premises extension.
3. Type 2014 - A two-wire interface with effective two-wire facilities furnished for PBX (or similar) off-premise main and extension service.
 - a. Regulations applicable to Type 2014 Channels.
 - (1) The number of stations that may be connected and the distance over which satisfactory transmission is possible may be limited by operating and transmission factors.

CHANNELS

IV. SERIES 2000 - DESCRIPTION (Cont'd)

C. Off-Premise Channels (Cont'd)

- (2) For intraexchange service, one local channel and one transmission function are required to connect each main station to the wire center; one local channel and one transmission function are required to connect each extension station to the wire center.
- (3) For interexchange service, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect each main station to the wire center; one local channel and one transmission function are required to connect each extension station to the wire center.

D. TIE LINE CHANNELS

1. TYPE 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.
4. Regulations applicable to Types 2021, 2025, and 2026 Channels
 - a. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
 - b. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.

CHANNELS

IV. SERIES 2000 - DESCRIPTION (Cont'd)

D. TIE LINE CHANNELS (Cont'd)

4. Regulations applicable to Types 2021, 2025, and 2026 Channels (Cont'd)
 - c. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
 - d. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:
 - (1) An E&M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
 - (2) An E&M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E&M signaling interface.
 - (3) An E&M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E&M signaling interface.

CHANNELS

IV. SERIES 2000 - DESCRIPTION (Cont'd)

E. TELEPHONE ANSWERING SERVICE CHANNELS

1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.
 - a. Regulations applicable to Type 2040 Channels
 - (1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
 - (2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.
2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment.
 - a. Regulations applicable to Type 2041 Channels
 - (1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office serving area, the connection is provided at a flat rate and requires no measurement.

CHANNELSIV. SERIES 2000 - DESCRIPTION (Cont'd)E. TELEPHONE ANSWERING SERVICE CHANNELS (Cont'd)2. Type 2041 (Cont'd)

- (2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
- (3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.

3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator -identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.

a. Regulations applicable to Type 2043 Channels

- (1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.
- (2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.

CHANNELSIV. SERIES 2000 - DESCRIPTION (Cont'd)E. TELEPHONE ANSWERING SERVICE CHANNELS (CONT'D)3. Type 2043 Channels (Cont'd)

a. Regulations applicable to Type 2043 Channels (Cont'd)

(3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.

(4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

F. SERIES 2000 - RATES

1. Channels between adjacent premises

	<u>Monthly Rate</u>	
	<u>Intercompany</u>	<u>Intracompany</u>
Each Two-Wire Channel	\$13.67	\$ 6.84
Each Four-Wire Channel	27.34	13.67

2. Intraexchange and Interexchange Channels

a. Local channel - one required
for each premise at which a
channel terminates

	<u>Intercompany</u>	
	<u>Type 2011, 2012, 2014</u>	<u>All Other Types</u>
Each Two-Wire Channel	\$16.89	\$33.78
Each Four-Wire Channel	33.78	67.56

	<u>Intracompany</u>	
	<u>Type 2011, 2012, 2014</u>	<u>All Other Types</u>
Each Two-Wire Channel	\$ 8.44	\$16.89
Each Four-Wire Channel	16.89	33.78

CHANNELS

IV. SERIES 2000 - DESCRIPTION (Cont'd)

F. SERIES 2000 - RATES (Cont'd)

2. Intraexchange and Interexchange Channels (Cont'd)

b. Intraexchange and Interexchange channels per mile between wire centers.

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
O to 1 Mile	\$20.11	--
Over 1 to 3 Miles	17.69	\$ 6.43
Over 3 to 5 Miles	22.52	6.43
Over 5 to 15 Miles	25.74	6.43
Over 15 to 25 Miles	51.47	4.83
Over 25 Miles	70.77	4.02

3. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 2001	\$ 6.43	\$18.50
Type 2002	6.43	16.89
Type 2011	6.84	20.51
Type 2012	6.03	9.25
Type 2014	6.43	18.50
Type 2021	17.69	33.78
Type 2025	48.25	54.69
Type 2026	--	25.74
Type 2040	--	57.10
Type 2041	--	10.86
Type 2043	20.11	30.56

4. Automatic Signaling

	<u>Monthly Rate</u>
Private Line Signaling Automatic Ringing, each.	\$ 6.37

5. E & M Signaling

E & M Signaling arrangement, for Type 2021 and Type 2025 Channel, each.	\$27.34
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CHANNELSIV. SERIES 2000 - DESCRIPTION (Cont'd)F. SERIES 2000 - RATES (Cont'd)

		<u>Monthly Rate</u>
6.	(Multi-Point Channels) Bridging Charge for multi-point Type 2001 and Type 2002 Channels at each premise at which a channel terminates.	\$31.37
7.	Conditioning	
	a. Type C1	
	(1) On a two-point channel not arranged for switching. - each station	\$ 9.65
	(2) On a multi-point channel not arranged for switching - for the first station in an exchange - for each additional station in the same exchange as the first station	\$18.50 \$12.87
	b. Type C2	
	(1) On a two-point channel not arranged for switching - each station	\$35.39
	(2) On a multi-point channel not arranged for switching - for the first station in an exchange - for each additional station in the same exchange as the first station	\$51.47 \$18.51

CHANNELS

V. SERIES 3000 - DESCRIPTION

- A. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling.
1. Regulations applicable to Type 3001 channels
- a. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels.
 - b. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.
 - c. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.
 - d. The equipment and associated station wiring shall be provided by the customer.

CHANNELS

V. SERIES 3000 - DESCRIPTION (CONT'D)

1. Regulations applicable to Type 3001 channels (cont'd)

- e. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequence or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
- f. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.

B. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half or full duplex data transmission.

1. Regulations applicable to Type 3002 channels

- a. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.

CHANNELS

V. SERIES 3000 - DESCRIPTION (Cont'd)

- b. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communications by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.
- c. When these channels are furnished for multipoint service, a bridging charge applies for each station bridged on the same circuit.

2. Conditioning applicable to Type 3002 Channel

- a. Type C1 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
 - between 1000 and 2400 Hertz, a maximum difference of 1000 microseconds.
 - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
 - between 1000 and 2400 Hertz, -1db to +3db
 - between 300 and 2700 Hertz, -2db to +6db
 - between 2700 and 3000 Hertz, -3db to +12db
 - (+ means more loss)

CHANNELS

V. SERIES 3000 DESCRIPTION (CONT'D)

2. Conditioning applicable to Type 3002 channels (cont'd)
- b. Type C2 - For a two-point or multipoint channel
- the envelope delay distortion shall not exceed:
 - between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
 - between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
 - between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
 - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
 - between 500 and 2800 Hertz, -1db to +3db
 - between 300 and 3000 Hertz, -2db to +6db
 - (+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

- c. Type C4 - For a two-point, three-point or four-point channel
- the envelope delay distortion shall not exceed:
 - between 100 and 2600 Hertz, a maximum difference of 300 micro-seconds
 - between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds
 - between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds
 - between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds
 - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
 - between 500 and 3000 Hertz, -2db to +3db
 - between 300 and 3200 Hertz, -2db to +6db
 - (+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

CHANNELSV. SERIES 3000 - DESCRIPTION (CONT'D)

2. Conditioning applicable to Type 3002 Channel (Cont'd)

- d. Type D1 - For a two-point channel not arranged for switching.
- Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:

- Signal to C-Notched Noise Ratio 28db
- Nonlinear distortion:
 - (1) signal to second order distortion 35db
 - (2) signal to third order distortion 40db

When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

C. SERIES 3000 - RATES

1. Channels between adjacent premises

	<u>Monthly Rates</u>	
	<u>Intercompany</u>	<u>Intracompany</u>
Each Two-wire Channel	\$13.67	\$ 6.84
Each Four-wire Channel	\$27.34	\$13.67

CHANNELS

C. SERIES 3000 - RATES (CONT'D)

2. Intraexchange and Interexchange Channels
 a. Local Channel - one required for each premise at which a channel terminates

	<u>Monthly Rate</u>	
	<u>Intercompany</u>	<u>Intracompany</u>
Each Two-wire Channel	\$ 33.78	\$16.89
Each Four-wire Channel	67.56	33.78

- b. Intraexchange and Interexchange channels per mile between wire centers.

	<u>Monthly Rate</u>	
	<u>Fixed Rate</u>	<u>Rate per Mile</u>
0 to 1 mile	\$ 20.11	\$ --
Over 1 to 3 miles	17.69	6.43
Over 3 to 5 miles	22.52	6.43
Over 5 to 15 miles	25.74	6.43
Over 15 to 25 miles	51.47	4.83
Over 25 miles	70.77	4.02

3. Transmission Function - one required per local channel

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 3001	\$ 6.43	\$ 16.89
Type 3002	22.52	30.56

4. Bridging charge (Multi-point Channels)

	<u>Monthly Rate</u>	
	<u>Intraexchange</u>	<u>Interexchange</u>
a. At each premises at which a Type 3001 channel terminates	\$31.37	\$ 31.37
b. At each station at which a Type 3002 channel terminates	\$31.37	\$ 31.37

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 4
Original Sheet 25CHANNELSC. SERIES 3000 - RATES (Cont'd)

5. Conditioning

	<u>Monthly Rate</u>
a. Type C1	
- on a two-point channel not arranged for switching each station	\$ 9.65
- on a multi-point channel not arranged for switching for the first station in an exchange	18.50
- each additional station in the same exchange as the first station	12.87
b. Type C2	
- on a two-point channel not arranged for switching each station	35.39
- on a multi-point channel not arranged for switching for the first station in an exchange	51.47
- each additional station in the same exchange as the first station	18.50
c. Type C4	
- on a two-point channel not arranged for switching each station	56.30
d. Type D1	
- on a two-point channel not arranged for switching per channel	16.08

CONSTRUCTION AND ATTACHMENT CHARGES

GENERAL

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

CONSTRUCTION ON PUBLIC RIGHT-OF-WAY

In all cases of plant construction on public highway, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.

When local exchange service is desired at a point outside the base rate area but within the exchange area more than 1,320 feet distant from then existing facilities, the applicant therefore may be required to pay for this construction or the use of another company's plant in lieu of such construction as follows:

For any additional construction required to make the necessary extension beyond the first 1,320 feet, route measurement, from then existing lines, the charge will be actual cost.

Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys.

UNDERGROUND CONSTRUCTION - SPECIFIC DEVELOPMENTS

The Telephone Company will provide within a general exchange area, underground mainline facilities for specific housing developments subject to the following regulations:

A written agreement is required between the developer and the Telephone Company.

The developer is responsible to pay to the Telephone Company the difference in costs between underground construction, where the total cost including excavation for the buried facilities exceeds the estimated cost for the aerial facilities.

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND CONSTRUCTION (Cont'd)

The developer must provide suitable right-of-way easements to the Telephone Company at his cost and permit extension of the facilities to adjoining areas served, or to be served, by the Telephone Company.

CONSTRUCTION ON PRIVATE PROPERTY

In all cases of plant construction on private property, where the type of construction is selected by the Telephone Company, the Telephone Company will construct, own and maintain its facilities, either wholly or jointly with an electric utility, subject to a construction charge based on route measurement as follows:

First 200 feet of construction - No Charge.
Additional construction beyond 200 feet - Actual cost.

Where the customer requests or a governmental authority, by legislation, regulation, or otherwise, requires a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction above that selected by the Telephone Company.

Where a customer requests or a governmental authority requires that existing facilities be changed to another type of construction, the customer shall be charged an amount based on the costs of the new construction and the removal of the old, if such removal is required.

The Telephone Company shall have access to all facilities at all times for maintenance purposes.

Where applicant is so located that it is necessary to use a private right-of-way to furnish service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

CONSTRUCTION AND ATTACHMENT CHARGES

CONSTRUCTION ON PRIVATE PROPERTY

The customer is responsible for all tree trimming required to keep the private right-of-way, in which his terminal facilities are located, clear and unobstructed

In cases where the Telephone Company jointly shares a trench provided by another utility for underground service to a subscriber, the following conditions apply in addition to the above:

The trench provided must conform to Telephone Company standards.

The customer is responsible for all trenching cost exceeding the standard cost to the Telephone Company, based on route measurement per foot, applicable to the entire distance of the joint trench.

The customer is required to sign an agreement provided by the Telephone Company.

INSIDE WIRING

The provision of wiring, beyond the Rate Demarcation Point, is the responsibility of the customer.

CONSTRUCTION AND ATTACHMENT CHARGES

CONSTRUCTION FOR SHORT PERIODS OF KNOWN DURATION

When private facilities are required for a short period of known duration, a charge applies based on the cost of furnishing, erecting and removing the facilities including the necessary wires or cable, less the salvage value and the mileage revenue from the constructed facilities for the period service is desired.

MINIMUM CONTRACT

New construction will be provided only where service is contracted for a minimum of one year.

REFUNDS

If at any time within three years from date of completed construction, pole lines for which a subscriber has paid a non-recurring charge are used for other purposes, such subscribers may be entitled to refunds as follows, provided they are still served by such construction:

If such lines are used to carry toll lines of the Telephone Company, the refund will be prorated to cover the unexpired portion of the original three year period for that part of the pole line so used.

When such lines are used to supply local exchange service to other subscribers, the refund will be the difference between the original charge and that subscriber's pro rata share of the total construction, allowing 1,320 feet for each Rate Demarcation Point associated with that pole line.

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS

- A. For the purpose of this section only, the following words and terms shall have the following meaning, unless the context clearly indicates otherwise:
1. Applicant for Telephone Service - The developer of a recorded plot plan consisting of five or more lots, or one or more five unit apartment houses.
 2. Developer - The party responsible for constructing and providing improvements in a development, that is, street, sidewalks and utility-ready lots.
 3. Development - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile home, or apartment houses, all of which are intended for year-around occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
 4. Distribution Line - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.
 5. Service Line - The facility(s) from the distribution line to the Rate Demarcation Point as covered in Section 3, part. B1.
 6. Subdivider - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.
 7. Subdivision - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-around occupancy, if the telephone service to the lots necessitates extending the utility's existing distribution lines.

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (Cont'd)

- B. Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employee or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsection C. and D. shall be permitted.
- C. The applicant for telephone service to a development shall do the following:
1. At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
 2. At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the applicant or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (Cont'd)

C. (Cont'd)

3. Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary costs and delay.
4. Place with the Telephone Company, in advance or upon such other terms as the Telephone Company may require, the following charges:
 - (i) A prepayment in aid of construction in an amount not in excess of 60% of the Telephone Company's costs of the distribution line for the development.
 - (ii) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis for total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50% of the total development within a 10 year period.

D. If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection C. shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.

E. The Commission believes that there should be joint use of trenches whenever economically and technologically feasible. However, the Commission realizes that the economic advantages which can result from the joint use of trenches may at time be obviated by the technological disadvantages of joint occupancy. Therefore, the Commission will not make the joint use of trenches mandatory but will require the joint use of trenches whenever the circumstances indicate that the use would be feasible and all parties agree thereto.

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (Cont'd)

- F. This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 9, 1984.
- G. Amounts the public utility receives under subsection C. (4) (i) shall be credited to Accounts 4360-Other Deferred Credits.
- H. Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the under-grounding requirements of this section by following the procedure set forth in S57.86 (relating to exceptions).
- I. Exceptions, as granted by the Commission for electric distribution lines under S57.86 (relating to exceptions) shall also apply to telephone facilities. If an exception request, initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.
- J. Telephone utilities shall file a tariff supplement adding this section to its tariff. The tariff supplement shall become effective on the date filed.
- K. Telephone utilities shall file undergrounding construction and specification standards and revisions thereto with the Commission's Bureau of Safety and Compliance.
- L. Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner, at his option either complies with subsection C. or pays to the utility the charges that are contained in the utility's tariff for underground telephone service not required by this title.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
Eighth Revised Sheet 1
Cancels Seventh Revised Sheet 1

MISCELLANEOUS SERVICE AND EQUIPMENT

RESERVED FOR FUTURE USE

(C)

(C)

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
Fifth Revised Sheet 2
Cancels Fourth Revised Sheet 2

MISCELLANEOUS SERVICE AND EQUIPMENT

Reserved for Future Use

(C)

(C)

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
Second Revised Sheet 3
Canceling First Revised Sheet 3

Reserved For Future Use

(C)

(C)

MISCELLANEOUS SERVICE AND EQUIPMENT

VACATION GET AWAY SERVICE

A. General

Vacation Get Away Service provides for temporary discontinuance of service at the customer's request without termination of the service.

B. Conditions

1. Vacation Get Away Service applies to customers of Residential Exchange Access Service as well as vertical features, bundles and other basic services. Vacation Get Away Service is not available for Lifeline customers. (C)
2. No outward or inward service is provided during the period of Vacation Get Away Service, except for 911 calls. (C)
3. Vacation Get Away Service will not be made available for periods of less than two (2) months.
4. Vacation Get Away Service is available to a customer for a maximum period of nine (9) consecutive months. The customer's number must be working for at least 90 days in a calendar year.
5. During the period of Vacation Get Away Service, no installations, moves, changes or maintenance will be provided. Changes to billing address would be allowed.
6. The customer may request a restoration date in advance of the maximum allowable vacation period otherwise, complete service and billing will be restored on the last day of the maximum allowable vacation period of 9 months. A letter with the missed notifications will be sent to the customer at the time of restoral.
7. Monthly bills for services not covered by the Vacation Get Away Service during the vacation service period are to be paid in accordance with regular collection practices.
8. Vacation Get Away Service will be available where technically feasible.
9. Charges for Vacation Get Away Service will be a non-recurring charged to be billed in advance of the vacation service.

C. Rates

Nonrecurring Charge

Vacation Get Away Service	\$39.99
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MISCELLANEOUS SERVICE AND EQUIPMENT

BRIDGED LINE SERVICE

When, at the subscriber's request, two one-party lines in the same central office are bridged for simultaneous ringing, the one-party rate for each line applies. In the event additional equipment is required to provide satisfactory transmission, additional charges based on the cost of such equipment will apply.

PUSH BUTTON AND BUZZER FACILITIES

Where customers require facilities for their signaling equipment, they are furnished in accordance with regulations in Section 4 of this Telephone Company's tariff.

SUSPENSION OF SERVICE AT SUBSCRIBER'S REQUEST – Grandfathered as of June 12, 2020 (C)

Upon request from a subscriber, service will be suspended for a period of no less than one month nor longer than 6 months for a charge equivalent to one half the rate for local service, equipment, mileage and listings other than foreign listings.

There will be a non-recurring reconnection of service charge at the time service is re-established. (See Section 3.D.1.a).

The Telephone Company assumes no responsibility to intercept calls and provide information on inward calls.

¹ This service offering is limited to all existing subscribers at their existing locations as of June 12, 2020. (C)

(C) Indicates Change

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MISCELLANEOUS SERVICE AND EQUIPMENT

TRUNK HUNT FEATURE

A group of consecutively numbered individual Exchange Dial Tone Lines, furnished to the same customer, may be arranged at the customer's request, so that all calls to the group will be directed automatically to an idle line of the group.

Only the number of the initial line of the group is listed in the telephone directory and all calls are directed to this number. The additional consecutively numbered lines of the group are termed auxiliary lines.

A monthly charge of \$5.00 applies for each line of service in addition to the rate for the appropriate class and grade of service as specified in Section 2. (I)

MISCELLANEOUS SERVICE AND EQUIPMENT

PREFERENTIAL TELEPHONE NUMBER SERVICE

1. General

Preferential Telephone Number Service is provided to customers who request a telephone number other than the telephone number randomly offered by the Telephone Company.

2. Regulations

- a. Customers can request a specific telephone number when ordering new service or changing existing service.
- b. Preferential Telephone Numbers are furnished subject to the availability of facilities and the requirements of local exchange service as defined by the Telephone Company.
- c. The Telephone Company will not be responsible for the manner in which the Preferential Telephone Number is used for marketing purposes by the customer.
- d. The Telephone Company reserves all rights to the Preferential Telephone Numbers assigned to customers and may, therefore, change them if required.
- e. If a new customer takes over the existing service, she/he may keep the old number only if the former customer gives written consent.

3. Rates and Charges

- a. The following charges apply in addition to any applicable service connection and monthly charges as specified elsewhere in this tariff.

	<u>Monthly Charge</u>	<u>Initial Charge</u>
Preferential Telephone Number Service, each number		
Residence	\$0.00 (R)	\$ 40.00
Business	\$0.00 (R)	\$ 40.00 (R)

MISCELLANEOUS SERVICE AND EQUIPMENT

HIGH RESISTANCE TELEPHONE REQUIREMENTS

- A. If a customer's line requires line treatment where it would not normally be required, due to his purchase of equipment that has higher resistance or transmission characteristics which exceed generally accepted standards, the customer will be required to bear the cost of the required line treatment apparatus.
- B. Loop extenders are used primarily to increase the effective signaling and dial pulse range repetition from the subscriber location to the central office on either an individual 2-wire line, key or PBX trunk, thus allowing extension of a typical 2-wire line by an additional 3,000 Ohms, D-C loop resistance.

	<u>Installation</u>	<u>Monthly</u>
	<u>Charge</u>	<u>Charge</u>
Loop extenders.....	\$25.00	\$ 6.84
Auxiliary ringing supplies.....	10.00	4.02

PAY TELEPHONE LINE SERVICE

A. General

- 1. Pay Telephone Line exchange service is one-party exchange service for use by Pay Telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin-operated telephone equipment or coinless Pay Telephone equipment to the Telephone Company's network.
- 2. Pay Telephone Line Service:
 - a. Is available in all exchanges of the Telephone Company; foreign exchange service is not available to these lines.
 - b. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line Service customers.
 - c. Only one Pay Telephone may be connected to each Pay Telephone line.
 - d. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
 - e. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.

(C)

(C)

PAY TELEPHONE LINE SERVICE

A. General (Cont'd)

2. Pay Telephone Line Service: (Cont'd)

- f. The Pay Telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
- g. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
- h. Pay Telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's Rules and Regulations.
- i. Each Pay Telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.
- j. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

B. Regulations

- 1. Premises Work Charges (Section 3 of this Tariff) apply for each premises visited where customer-provided facilities are connected to Telephone Company facilities and where the service difficulty or trouble is not the result of failure of Telephone Company services or facilities.
- 2. If a Pay Telephone Line Service subscriber is in violation of this Tariff, the Telephone Company will promptly notify the subscriber of the violation and take appropriate action, up to and including the disconnection of service, as deemed necessary.
- 3. The following Pay Telephone Line Service - Blocking and Screening options are provided only in conjunction with a Pay Telephone Access Line and only where facilities permit:
 - a. Incoming and Outgoing Screening - prevents completion of collect or third number incoming calls to the Pay Telephone Access Line. Originated operator-handled calls from the Pay Telephone Access Line are restricted to collect, third number or calling card only.

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PAY TELEPHONE LINE SERVICE (Cont'd)

B. Regulations (Cont'd)

3. (Cont'd) (C)
- b. Incoming Blocking - blocks all incoming calls.
 - c. Outgoing Blocking - restricts outgoing calling to non sent paid calls only (coinless).

C. Rates

- 1. The rate for Pay Telephone Line Service is the same as the one-party business service in the exchange in which the service is rendered. See Section 2 for specific rates.
- 2. Line Connection charges, listed in Section 3 of this tariff, apply to Pay Telephone Line Service.
- 3. Local exchange calls placed over a Pay Telephone Access Line will be rated at the Measured Local Usage rates set forth in Section 2 of this tariff.
- 4. Message toll service calls placed over a Pay Telephone Access Line will be rated the same as Message Toll Service in Pa. P.U.C.- Toll No. 10 Tariff. (C)
(C)
(C)
- 6. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number. (C)
- 7. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory. (C)

PAY TELEPHONE LINE SERVICE (Cont'd)

C. Rates (Cont'd)

6. Optional call screening/blocking functions are provided at the monthly rate stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests for screening/blocking from the customer.

	<u>Monthly*</u>
Incoming & Outgoing Screening	\$5.00
Incoming Blocking	\$3.00
Outgoing Blocking	\$3.00

* Applicable rates for non-recurring charges are as specified in Section 3., F. for a Record Order Charge.

7. For Payphone Service Providers who enter into and execute a PSP Term Pricing Agreement with the Telephone Company, the PSP shall be provided with a credit on a per line per month basis equal to \$1.00, which will appear monthly on the PSP subscriber's bill. Said discount will be applicable to the PSP subscriber that entered into a PSP Term Pricing Agreement by March 31, 2002 through the term of the agreement or December 31, 2003. In addition, the Telephone Company will provide a monthly credit to such PSPs equal to a reduction in the monthly charges for both Incoming Blocking and Outgoing Blocking from \$3.00 to \$.25 and Incoming/Outgoing Screening from \$5.00 to \$.25, for each optional PSP function subscribed to on the account by the PSP subscriber.

(C)
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 (C)

8. Coin Supervision Additive - provides for the collection, return, recognition, announcements, and pre-prompting for overtime; monitors signals from the Pay Telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the Pay Telephone equipment to collect the appropriate coins when calls are completed, or return coins when calls are not completed.

(C)

Coin Supervision Additive	\$2.09
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MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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First Revised Sheet 12.1
Cancels Original Sheet 12.1

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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Cancels Original Sheet 12.2

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
Fourth Revised Sheet 13
Canceling Third Revised Sheet 13

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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Section 6
Seventh Revised Sheet 14
Cancels Sixth Revised Sheet 14

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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Section 6
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Cancels Original Sheet 14.1

MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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Cancels Third Revised Sheet 16

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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Section 6
Third Revised Sheet 17
Cancels Second Revised Sheet 17

MISCELLANEOUS SERVICE AND EQUIPMENT

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Reserved for Future Use

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
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Cancels First Revised Sheet 18

MISCELLANEOUS SERVICE AND EQUIPMENT

RESERVED FOR FUTURE USE

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. GENERAL

Centrex 1 (C1) and Centrex 1+ (C1+) for businesses are arrangements of Central Office features to individual line business customers having two or more Touch-Tone exchange access lines located on the same premises. C1 and C1+ require special Central Office equipment and may not be available in all Central Offices.

B. REGULATIONS

1. Toll Charges

Toll Charges apply to each call forwarded or conferenced to a location beyond the flat rate local calling area, and is billed to the number associated with the Call Forwarding Service or Conference Capability.

2. Line Feature Options

Centrex 1

When a customer subscribes to Centrex 1, all lines are equipped with all standard features, as listed below:

Standard Features

Intercom Calling (1 or 2 Digit)
3-Way Conferencing
User Transfer
Call Pickup
Call Hold

Centrex 1+

A customer who subscribes to Centrex 1+ will, in addition to the standard features listed above, receive the following Additional Features:

NOTE: This service has been grandfathered for existing customers and is no longer offered as a tariffed service.

MISCELLANEOUS SERVICE AND EQUIPMENT

B. REGULATIONS (Cont'd)

2. Line Feature Options (Cont'd)

Additional Features

Call Waiting

Call Forwarding

Alternate Answer

Convenience Dialing

Distinctive Ringing

Outwats and Private Facility Access

3. Two Year Contracts and Termination Liability.

In addition to the monthly rates for Centrex 1 and Centrex 1+ listed in Section 6, Sheet 26D; a discounted rate is available for customers choosing to enter into a year or longer contract. The discount is 50¢ off the appropriate monthly rate for each exchange and zone for a one year contract, \$1.00 off for a two year contract, \$1.50 off for a three year contract, \$2.00 off for a four year contract, and \$2.50 off for a five year contract.

Termination charges will be assessed on contract customers who cancel their Centrex 1 or Centrex 1+ Service prior to the end of the multi-year contract period. The amount of the termination charge will be equal to the total charges which the customer would have paid had they continued to honor the contract.

C. DEFINITIONS

1. Intercom Dialing

Special feature which allows 2 or more parties within the same customer group to communicate on an intercom basis. C1-6 allows a party to communicate with up to 5 other parties while C1-30 allows intercom communication between 2 to 30 parties.

2. Conference Calling

Special feature which allows a party to add one other exchange access line to an in-progress call. The party possessing this feature can control both when the third party is added to or dropped from the in-progress call.

NOTE: This service has been grandfathered for existing customers and is no longer offered as a tariffed service.

MISCELLANEOUS SERVICE AND EQUIPMENT

C. DEFINITIONS (Cont'd)

3. User Call Transfer

Special feature which allows a party to transfer an established call to another exchange access line as long as one party in the final connection is within the customer group. If this requirement is not met, all parties will be disconnected. An invalid transfer by the transferring party will result in reconnection of the transferring party and the party being transferred.

4. Call Pick-Up

Special feature which allows a party on one exchange access line to answer a call directed to another party within the same customer group. Call Pick-Up can be activated both during an existing call or while on-hook.

5. Call Hold

Special feature which allows a party to place an established call on hold (Call Hold), thus freeing the party to originate another call. By using a Call Hold access code, the party may alternate between the party on Call Hold and the add-on party.

6. Call Waiting

Special feature which alerts a party involved in a call of a second incoming call. The party possessing this feature may ignore the incoming call or answer it by one of two methods; the first call may be terminated (disconnected) and the incoming call answered or a Call Hold access code may be used to alternate between the two parties.

NOTE: This service has been grandfathered for existing customers and is no longer offered as a tariffed service.

MISCELLANEOUS SERVICE AND EQUIPMENT

C. DEFINITIONS (Cont'd)

7. Call Forwarding

Special feature which automatically transfers all calls made to a party's line to a different line within or outside the customer group. Calls may be forwarded over private lines such as WATS, FX, or tie lines as long as long distance and toll calls can be made from your station over these lines. Call Forwarding must be both activated and deactivated using an activation code and deactivation code, respectively.

8. Alternate Answer

Special Feature which automatically reroutes all incoming calls that encounter a busy signal or are not answered to an alternate destination. Both Call Forwarding and Call Waiting take precedence over the Alternate Answer service. Additionally, intercom calls are not transferred.

9. Convenience Dialing

Special feature which allows the customer to dial abbreviated numbers in order to reach frequently called and emergency numbers. From 2 to 30 numbers can be stored, depending on the service chosen. To avoid conflict with Intercom Dialing, the Telephone Company will assign the codes to be used for each number.

10. Distinctive Ringing

Special feature which provides distinctive ringing patterns depending on the origin of the call, calls from outside the customer group or intercom calls. This feature also works with Call Waiting by providing a regular Call Waiting tone for intercom calls and another ringing pattern for calls outside the customer group.

NOTE: This service has been grandfathered for existing customers and is no longer offered as a tariffed service.

MISCELLANEOUS SERVICE AND EQUIPMENTC. DEFINITIONS (Cont'd)

11. Outwats and Private Facility Access

Special feature which allows the customer to access private lines for the purpose of placing outgoing calls. Before dialing the called number, a special access code is dialed to access the private lines (WATS, Tie line, FX). The customer group must be assigned to the private facilities, and access codes defined to access specific private facilities.

D. RATES

The following monthly rates are for the provision of these business customer centrex packages. NOTE: The service connection charges listed in Section 3, Sheet 3 apply. However, the Waiver of Nonrecurring/Recurring Charges Option may also apply as listed in Section 3, Sheet 6A.

<u>Feature Package</u>	<u>Monthly Rates (1)</u>
<u>Intercourse, Leola, New Holland</u>	
Centrex 1	\$14.00
Centrex 1+	\$15.00
<u>Terre Hill</u>	
Centrex 1	\$13.00
Centrex 1+	\$14.00

(1) In addition to this monthly charge, an FCC Subscriber Line Charge also applies.

NOTE: This service has been grandfathered for existing customers and is no longer offered as a tariffed service.

MISCELLANEOUS SERVICE AND EQUIPMENT

"900" INFORMATION SERVICE BLOCKING

1. General

Where central office facilities permit, "900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a "900" Information Service number (900-NXX-XXXX).

2. Regulations

- a. Blocking is available on individual lines for residence and business customers.
- b. When the blocking is activated, direct dialed calls to all "900" Service numbers are blocked.
- c. Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates listed below.
- d. Blocking can be provided on a Foreign Exchange access line.
- e. Blocking service may not be available with certain multi-line business arrangements.
- f. There is no charge to remove "900" Information Service Blocking.

3. Rates

"900" Information Service Blocking

	<u>Service Charges</u>	
<u>Residence (per line)</u>		
Initial Request	No Charge	
Subsequent Request	\$30.00	(C)
<u>Business</u>		
Initial Request	No Charge	
Subsequent Request	\$30.00	(C)
Per Line Equipped	N/A	

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

(C)

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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First Revised Sheet 50.12
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MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
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MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

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MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

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MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
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MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
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MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
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MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
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MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

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MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
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Canceling First Revised Sheet 50.23.1

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
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MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
First Revised Sheet 50.25
Canceling Original Sheet 50.25

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
Second Revised Sheet 50.26
Canceling First Revised Sheet 50.26

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
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Canceling Third Revised Sheet 50.27

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
Second Revised Sheet 50.27.1
Canceling First Revised Sheet 50.27.1

MISCELLANEOUS SERVICE AND EQUIPMENT

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 6
Second Revised Sheet 50.28
Canceling First Revised Sheet 50.28

MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
Second Revised Sheet 50.29
Canceling First Revised Sheet 50.29

MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
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Canceling Second Revised Sheet 50.30

MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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First Revised Sheet 50.32
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MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
Second Revised Sheet 50.33
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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
First Revised Sheet 50.35
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MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
First Revised Sheet 50.36
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MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
First Revised Sheet 50.37
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MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
First Revised Sheet 50.38
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MISCELLANEOUS SERVICE AND EQUIPMENT

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Section 6
Second Revised Sheet 50.39
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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

(C)

1. General

- a. Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support National Security and Emergency Preparedness (NS/EP missions).

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis, which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations (47.C.F.R.) and the "Service Vendor Handbook for the Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or re-issuance of these regulations or manuals supersede the tariff language contained herein.

- b. The TSP program has two components: restoration and provisioning.
1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
 2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP service will be restored before provisioning new TSP services.

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

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2. TSP Request Process

a. TSP Request Process - Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that its telecommunications service supports an NS/SP function under one of the following four TSP categories.
 - a. National Security Leadership
 - b. National Security Posture and U.S. Population Attack Warning.
 - c. Public Health, Safety, and Maintenance of Law and Order
 - d. Public Welfare and Maintenance of National Economic Posture
2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category (see 2.a above) and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT at the NCS website (<http://tsp.ncs.gov/>) for information on identifying a sponsor for TSP requests.
5. Submit the SF 315 to the OPT.
6. Notify the Company, upon receipt of the TSP Authorization Code from the OPT and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

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2. TSP Request Process (Cont'd)

b. TSP Request Process - Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2a. above for restoration priority assignment except for the following differences. The user must:

1. Certify that its telecommunications service is an emergency service. Emergency services are those that support one of the NS/EP functions listed in 2a(a) above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.
2. Verify that the Company cannot meet the service due date without a TSP assignment.
3. Obtain approval from the invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

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3. Responsibilities of the End-User

End-users or entities acting on behalf of the end-user must perform the following:

- a. Identify telecommunications services requiring priority.
- b. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every two years and must be done before expiration of the end-user's TSP Authorization Code(s).
- c. Submit the TSP Authorization Code along with a service request to the Company. The TSP assignment is signified by the TSP Authorization Code.
- d. Accept TSP services by the service due dates.
- e. For services assigned priority levels, ensure (through contractual means or otherwise) the availability of Customer Premise Equipment (CPE) and Customer Premise Wiring (CPW) necessary for end-to-end service operation by the service due date and for continued operation. For services in the Emergency NS/EP category, ensure CPE and CPW for end-to-end service by the time vendors are prepared to provide the services. Additionally, designate the organization responsible for the service on an end-to-end basis.
- f. Pay the Company any authorized costs associated with priority services.
- g. Report to the Company any failed or unusable services with priority levels.
- h. Designate a 24-hour point of contact for each TSP request and appraise the OPT.
- i. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.
- j. During certain emergencies, make TSP service requests verbally, but follow up with a written service order within two working days.

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

4. Responsibilities of the Company

The Company will perform the following:

- a. Provide TSP service only after the receipt of a TSP Authorization Code. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority (i.e., "O" is the first character of the TSP code).
- b. Revoke TSP services at the direction of the end-user or OPT.
- c. Ensure the TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- d. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- e. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- f. Confirm completion of TSP service order activity to the OPT.
- g. Participate in reconciliation of TSP information at the request of the OPT.
- h. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor, when acting as the prime contractor.

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

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4. Responsibilities of the Company (Cont'd)

- i. Ensure that other carriers supplying underlying facilities are provided, upon request, information necessary to implement priority treatment of facilities that support NS/EP services.
- j. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to the service.
- k. Disclose content of the NS/EP TSP database only as may be required by law.
- l. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.

5. Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:

Non-TSP Services

TSP services may be preempted to provision or restore NS/EP services with a higher priority level assignment. When this is necessary, NS/EP services will be selected in the inverse order of their TSP priority level assignment.

When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. When such preemption is necessary, prior consent of the service user is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

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MISCELLANEOUS SERVICE AND EQUIPMENT

A. Telecommunications Service Priority (Cont'd)

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6. Rates and Charges

- a. This charge applies in addition to all standard installation and service connection charges.
- b. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.
- c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.
- d. Facilities required by the Company for provisioning, restoration, or maintenance are exempt from the TSP rules.

Initial Service Charge, per line* \$104.02

Change in TSP Priority Code Change in Service Order Charge

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

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MISCELLANEOUS SERVICE AND EQUIPMENT

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MISCELLANEOUS SERVICE AND EQUIPMENT

C. BUSINESS TRAFFIC STUDY SERVICE

1. General

Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines, trunk groups or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully compared with the number of calls that reach a station-busy condition.

2. Regulations

- a. At the customer's request traffic studies will be performed on access lines, trunk groups or hunt groups that are provided by the Company.
- b. A separate traffic study report is required for each access line, hunt line, or trunk group.
- c. Business Traffic Study Service is available to business customers and only where technically feasible.
- d. Traffic study detail requested by the customer will be limited to calls that originate or terminate on the Company's network.
- e. Studies will not be performed on toll-free or pay-per-call type telephone numbers.
- f. Studies are done in 7-day intervals.
- g. Types of studies include (but are not limited to):
 - Line or Trunk Study
 - Remote Call Forwarding Study
 - Multiline Hunt Group Study

3. Rates

Set up Charge and first week per access line or trunk group	\$60.00
Each additional week per access line or trunk group	\$25.00

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

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MISCELLANEOUS SERVICE AND EQUIPMENT

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

A. General

Primary Integrated Services Digital Network (ISDN PRI) is an exchange service based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). ISDN PRI allows for the integration of voice and non-voice (data) transmission on a single telephone access line over the Telephone Company Exchange Network. ISDN PRI is an alternative for Local Exchange Services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Wide Area Telecommunications Service (WATS), Toll Free Service and Business Exchange Dial Tone Lines. It may also be used to carry circuit switched data applications.

B. Regulations

1. Explanation of Terms

- a. Circuit Switching - establishes a connection between two terminals where network resources are dedicated throughout the duration of the call.
- b. Primary Rate Interface (PRI) - is a switched service that provides a digital trunk with 23 B-channels and 1 D-channel or 24 B-channels at a bandwidth rate of 1.544 megabits per second (mbps) which provide circuit switched voice, data or video services.
- c. Integrated Service Digital Network (ISDN) - consists of a digital service line which provides digital termination capabilities to the customer's premise and allows for the simultaneous transmission of voice, data and video traffic.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

B. Regulations (Cont'd)

1. Explanation of Terms (Cont'd)

- d. B-channel - A 64 Kbps transmission facility in both directions that is circuit switched and can support voice, data and/or video communications.
- e. D-channel - A 64 Kbps transmission facility that provides signaling for each of the 23 B-channels. The D-channel carries all of the characteristics of the call.
- f. Network Interface - is a metallic four-wire telephone loop interface between the ISDN capable switch and the network termination (NT) equipment. The NT equipment is customer premises equipment (CPE) which is physically compatible to terminate telephone facilities at the customer's premises. There is a limited set of standard user-network interfaces. CPE that is located on the customer's premises must be compatible with the network interface.
- g. Software Defined Lines - are provisioned lines on a PRI Local Loop Facility. Central Office translations are used to establish the identity of the lines.
- h. Simulated Facility Group - provides the capability to restrict the number of simultaneous calls that have the same specified attributes.
- i. PRI Local Loop Facility - provides the high capacity access path with a transmission speed of 1.544 mbps between the customer's premises and the Telephone Company's serving Central Office. One PRI Local Loop Facility is needed per each ISDN PRI arrangement.

- 2. Customer provided equipment used to connect ISDN PRI Service must meet the Telephone Company's requirements.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

B. Regulations (Cont'd)

3. ISDN PRI may provide:

a. The following service groups on the B-channels:

- Business Exchange Dial Tone Line
- Direct Inward Dialing Service (DID)
- Direct Outward Dialing Service (DOD)
- Direct Inward/Outward Dialing Service (DIOD)
- WATS Service
- 800 Service
- Flexible Channel Assignment

Only one Flexible Channel Assignment may be provisioned on an ISDN PRI arrangement. Where available, up to two of the other service groups may be provisioned. The total number of service groups allowed per ISDN PRI arrangement is four. The ability to assign services other than Flexible Channel Assignment varies by the Central Office switch type.

- b. Over any B-channel at a capacity of up to 64 Kbps, the transmission of circuit switched voice, data or video services.
- c. One D-channel to control up to 20 ISDN PRI arrangements at one time, if available. This allows for one D-channel to provide all the signaling requirements for more than one ISDN PRI arrangement. With the exception of the initial ISDN PRI arrangement which must be configured as 23 B-channels and 1 D-channel, the subsequent ISDN PRI arrangement may be configured with 24 B-channels.
- d. Flexibility to either dedicate the B-channels for specific services such as DID, DOD, WATS and Toll Free Service or to dynamically assign the B-channels to allow for access to multiple services on a per call basis.
- e. Delivery of the calling party's telephone number.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

B. Regulations (Cont'd)

4. ISDN PRI service is contingent on meeting the following conditions:
 - a. ISDN PRI is available only at the Telephone Company's Central Offices which have the facilities necessary to provision ISDN PRI.
 - b. If a customer requests that ISDN PRI service be provisioned out of a different Telephone Company Central Office other than the Central Office normally used to provide service, the customer will be subject to all charges for Foreign Exchange Service, as found in Section 4 of this Tariff.

Foreign Exchange Services will not apply if the customer must be served out of another Central Office because the original Central Office is not equipped to provide ISDN PRI.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

B. Regulations (Cont'd)

4. ISDN PRI service is contingent on meeting the following conditions: (Cont'd)

- c. If a customer is served by a Telephone Company Central Office that is not equipped with the necessary facilities to provision ISDN PRI, the Telephone Company may provide ISDN PRI service from another ISDN PRI equipped Central Office, at no additional cost to the customer, if there are no additional costs to provide ISDN PRI service from the other Central Office.

A customer must accept having service provided through the alternate Central Office location and agree to have their service converted back to the original serving Central Office, once ISDN PRI is available in that Central Office.

If ISDN PRI is being provisioned from another Central Office, the customer must accept a number change to a number that is associated with that Central Office. The local calling area for the customer will be the same as the local calling area of the alternate Central Office.

Once ISDN PRI becomes available in the Central Office that would normally provide service, the customer will be switched back to that Central Office. The customer will also be required to make a number change back to a number used in the original Central Office. The local calling area for the customer will also change to the local calling area of the original Central Office. No charges will apply to make this conversion back to the original Central Office.

If a customer does not wish to make the change back to the original Central Office, the customer will then be required to pay all charges associated with Foreign Exchange Service, as specified in Section 4 of this Tariff.

- d. Customers must provide the ISDN-compatible terminal equipment necessary for ISDN PRI.
- e. ISDN PRI does not prevent customers from originating or terminating circuit-switched voice calls from either inside or outside the serving Central Office or the customer's local calling area. If facilities are available, customers may be able to originate and terminate circuit-switched data calls from outside of the serving Central Office.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

B. Regulations (Cont'd)

4. ISDN PRI service is contingent on meeting the following conditions: (Cont'd)
 - f. ISDN PRI does not allow the transmission of packet data on the B- or D-channels. Rates and charges for packet data carried over a B-channel may be provided on an individual case basis (ICB). The ICB charges developed by the Telephone Company will cover all the incremental costs to carry the packet data over a B-channel. Packet data is not offered over the D-channel.
 - g. Toll charges will apply for circuit-switched voice, data or video calls that are placed outside of the customer's local calling area.
 - h. Customers selecting no usage allowance will be billed a per minute of use charge for all local voice, data or video calls that they make within their local calling area.
 - i. When multiple ISDN PRI applications are provisioned, at least one PRI ISDN arrangement must be configured as 23 B-channels and 1 Shared D-channel. If more than 47 B-channels are configured to 1 D-channel, a 23 B-channel + 1 Shared D-channel arrangement is required.
 - j. If more than one type of service group is provisioned over the same ISDN PRI service, a Flexible Channel Assignment may be required.
 - k. Each ISDN PRI is assigned with one directory telephone number. Additional directory telephone numbers may be purchased in blocks of 100 numbers, as specified in Section 2 of this Tariff, or purchased on an individual case basis, as specified in D. following. DID trunk connection charges apply to DID numbers, but do not apply to individual additional directory telephone numbers.
 - l. Directory telephone numbers ordered in blocks of 100 from Section 2 of this Tariff and individual additional telephone numbers ordered from D. following, may not be delivered on the same Simulated Facility Group or dedicated trunk group. The number of individual additional directory telephone numbers may not be greater than the size of the Simulated Facility Group or trunk group.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

B. Regulations (Cont'd)

5. Optional Features:

- a. Shared D-Channel - would immediately take over for a failed D-channel in case of trouble. This option is available only as part of the 23 B-channel + 1 Shared D-channel arrangement.
- b. Flexible Channel Assignment - allows the ISDN PRI B-channels to be configured to accept multiple types of services on a per-call basis. Instead of requiring separate facilities for DID, DOD, WATS, Toll Free Service or Business Exchange Dial Tone Lines, the Flexible Channel Assignment alerts the serving Central Office as to the type of service that is being used.
- c. Caller ID Name Delivery - allows for the delivery of the calling party's name and directory number. Any per-call and/or per-line blocking is done by the ISDN PRI CPE and is the responsibility of the customer.

C. Rate Regulations

1. Application of Rates

- a. Business dial tone is included in the rates for ISDN PRI.
- b. If DID service is ordered from Section 2 of this Tariff, applicable service connection charges apply.
- c. Customers using ISDN PRI for WATS or Toll Free Service will be charged the applicable rates for these services as found in this Tariff.
- d. If a customer converts an existing DS-1 facility to a PRI Local Loop Facility, installation charges for the PRI Local Loop Facility are waived.
- e. Hunting Service is included in the rates for ISDN PRI.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

C. Rate Regulations (Cont'd)

2. Payment Options

- a. Customers may select a contract period of either one-year, three-year or five-year terms. The contract term for all ISDN PRI services and features must be for the same length of time.

3. Termination Liability

- a. If ISDN PRI Service is canceled prior to the expiration of the current contract, either (i) by the Telephone Company for a customer's breach of contract, or (ii) by the customer, except in accordance with the Telephone Company's Customer Satisfaction Guarantee, the customer is liable for a termination fee equal to the customer's monthly usage commitment times the number of months (or partial months) remaining on the unexpired term.

4. Additions to Service

- a. Throughout the term of the contract, a customer may add additional ISDN PRI services at the same recurring rates as were offered in the original contract. The contract length for these additional services will end concurrently with the length of the original contract.

5. Changes in Contract Rates

- a. If current recurring contracted rates are lowered, the customer will have the option of canceling their current contract without penalty, on the condition that the customer resigns to a new contract that is of equal or greater monetary value as the original contract. The customer will then comply with all the terms, conditions and prices of the new contract.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)

C. Rate Regulations (Cont'd)

6. Renewal Options

- a. Before the expiration of the current contract period, a customer may extend the length of the contract for another contract period without penalty of termination liability charges. The customer will be charged at the current rates in effect for the new contract period. The length of the new contract will be for a length that is equal to or greater than the length of the current contract. The number of ISDN PRI arrangements must also be equal to or greater than the number of arrangements originally contracted for. The new contract will go into effect on the date that the customer signs the contract.

7. Relocation

- a. Prior to the expiration of the current contract period, if a customer chooses to relocate their ISDN PRI service to a different location that is not served by the same Central Office, the service is deemed to be disconnected and the customer will be charged the termination liability charge.

However, if prior to the expiration of the current contract period, the customer chooses to relocate their ISDN PRI to a location served by another Central Office equipped to provide ISDN PRI within the Telephone Company's Service Territory, and will sign a term contract, which is equal to or greater than the monetary value of their current contract, the service may be relocated without the customer incurring the termination liability charge. The customer will be charged for installation of the relocated service.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)D. Rates and Charges

All rate listed below are charged per line.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
1. <u>PRI Local Loop Facility</u>	\$606.00	\$150.00
2. <u>ISDN PRI Arrangement with unlimited usage allowance</u>		
a. 23 B-channels + 1 D-channel		
One (1) Year Contract	\$700.00	\$850.00
Three (3) Year Contract	\$700.00	\$835.00
Five (5) Year Contract	\$700.00	\$815.00
b. 24 B-channels		
One (1) Year Contract	\$700.00	\$850.00
Three (3) Year Contract	\$700.00	\$835.00
Five (5) Year Contract	\$700.00	\$815.00
c. 23 B-channels + 1 Shared D-channel		
One (1) Year Contract	\$700.00	\$850.00
Three (3) Year Contract	\$700.00	\$835.00
Five (5) Year Contract	\$700.00	\$815.00

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)D. Rates and Charges (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>
3. <u>ISDN PRI Arrangement with no usage allowance</u>		
a. 23 B-channels + 1 D-channel		
One (1) Year Contract	\$700.00	\$350.00
Three (3) Year Contract	\$700.00	\$335.00
Five (5) Year Contract	\$700.00	\$315.00
b. 24 B-channels		
One (1) Year Contract	\$700.00	\$350.00
Three (3) Year Contract	\$700.00	\$335.00
Five (5) Year Contract	\$700.00	\$315.00
c. 23 B-channels + 1 Shared D-channel		
One (1) Year Contract	\$700.00	\$350.00
Three (3) Year Contract	\$700.00	\$335.00
Five (5) Year Contract	\$700.00	\$315.00
d. Usage charge		\$.05 per minute

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 7
Original Sheet 12INTEGRATED SERVICES DIGITAL NETWORK (ISDN)PRIMARY INTEGRATED SERVICES DIGITAL NETWORK (ISDN PRI)D. Rates and Charges (Cont'd)

	<u>Installation Charge</u>	<u>Monthly Rate</u>
4. <u>Optional Features</u>		
a. Flexible Channel Assignment		
One (1) Year Contract	\$100.00	\$ 75.00
Three (3) Year Contract	\$100.00	\$ 70.00
Five (5) Year Contract	\$100.00	\$ 65.00
b. Caller ID Name Delivery		
One (1) Year Contract	\$100.00	\$ 95.00
Three (3) Year Contract	\$100.00	\$ 90.00
Five (5) Year Contract	\$100.00	\$ 85.00
c. Flexible Channel Assignment and Call ID Name Delivery		
One (1) Year Contract	\$100.00	\$150.00
Three (3) Year Contract	\$100.00	\$140.00
Five (5) Year Contract	\$100.00	\$130.00
5. <u>Non-recurring Reconfiguration Charges</u>		
a. Reconfiguration of Line Group		
Add or change to an existing line group or add a new line group	\$ 50.00	
b. Reconfigure D-channel	\$300.00	
6. <u>Individual Additional Telephone Directory Numbers</u>	\$ 25.00	\$ 3.00

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

A. General

Basic Integrated Services Digital Network (ISDN BRI) is an exchange service based on the Basic Rate Interface (BRI) arrangement of the Integrated Services Digital Network (ISDN). ISDN BRI allows for the integration of voice and non-voice (data) transmission on a single telephone access line over the Telephone Company Exchange Network.

B. Regulations

1. Explanation of Terms

- a. Circuit Switching – establishes a connection between two terminals where network resources are dedicated throughout the duration of the call.
- b. Basic Rate Interface (BRI) arrangement – consists of 2 B-channels and 1 D-channel which provide circuit switched voice, data or video services.
- c. Integrated Services Digital Network (ISDN) – consists of a digital service line which provides digital termination capabilities to the customer's premise and allows for the simultaneous transmission of voice, data and video traffic.
- d. B-channel – a 64 Kbps transmission facility in both directions that is circuit switched and can support voice, data and/or video communications.
- e. D-channel – a 16 Kbps transmission facility that provides signaling for each of the B-channels. The D-channel carries all the characteristics of the call.
- f. Network Interface – a two-wire interface between the ISDN capable switch and the network termination (NT) equipment. The NT equipment is customer premises equipment (CPE) which is physically compatible to terminate telephone facilities at the customer's premises. CPE that is located on the customer's premises must be compatible with the network interface.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

B. Regulations (Cont'd)

- g. Digital Subscriber Loop – is the access facility from the Telephone Company Central Office to the customer's premises.
 - h. Repeater – is inserted at predetermined intervals along a circuit to boost and amplify a signal being transmitted. A repeater is needed because the quality and strength of a signal decays over distance.
2. Customer premises equipment used to connect ISDN BRI Service must meet the Telephone Company's requirements.
3. ISDN BRI may provide:
- a. over either of the two B-channels at a capacity of up to 64 Kbps, the transmission of circuit switched voice, data or video services.
 - b. delivery of the calling party's telephone number.
 - c. Multiple Call Appearance, which provides up to three appearances of the station's primary directory number on the same terminal.
 - d. a voice-only option. The transmission of data or video services would not be available.
4. ISDN BRI service is contingent on meeting the following conditions:
- a. ISDN BRI is available only at the Telephone Company's Central Offices which have the facilities necessary to provision ISDN BRI.
 - b. The Telephone Company shall terminate ISDN BRI Service at the Telephone Company's Network Interface.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

B. Regulations (Cont'd)

4. ISDN BRI service is contingent on meeting the following conditions: (Cont'd)

- c. If a customer requests that ISDN BRI service be provisioned out of a different Telephone Company Central Office other than the Central Office normally used to provide service, the customer will be subject to all charges for Foreign Exchange Service, as found in Section 4 of this Tariff.

Foreign Exchange Services will not apply if the customer must be served out of another Central Office because the original Central Office is not equipped to provide ISDN BRI.

- d. If a customer is served by a Telephone Company Central Office that is not equipped with the necessary facilities to provision ISDN BRI, the Telephone Company may provide ISDN BRI service from another ISDN BRI equipped Central Office, at no additional cost to the customer, if there are no additional costs to provide ISDN BRI service from the other Central Office.

A customer must accept having service provided through the alternate Central Office location and agree to have their service converted back to the original serving Central Office, once ISDN BRI is available in that Central Office.

If ISDN BRI is being provisioned from another Central Office, the customer must accept a number change to a number that is associated with that Central Office. The local calling area for the customer will be the same as the local calling area of the alternate Central Office.

Once ISDN BRI becomes available in the Central Office that would normally provide service, the customer will be switched back to that Central Office. The customer will also be required to make a number change back to a number used in the original Central Office. The local calling area for the customer will also change to the local calling area of the original Central Office. No charges will apply to make this conversion back to the original Central Office.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

B. Regulations (Cont'd)

4. ISDN BRI service is contingent on meeting the following conditions: (Cont'd)

If a customer does not wish to make the change back to the original Central Office, the customer will then be required to pay all charges associated with Foreign Exchange Service, as specified in Section 4 of this Tariff.

- e. Customers must provide the ISDN-compatible terminal equipment necessary for ISDN BRI.
- f. ISDN BRI does not prevent customers from originating or terminating circuit-switched voice calls from either inside or outside the serving Central Office or the customer's local calling area. If facilities are available, customers may be able to originate and terminate circuit-switched data calls from outside of the serving Central Office.
- g. Toll charges will apply for circuit-switched voice, data or video calls that are placed outside of the customer's local calling area.
- h. If the distance between the Telephone Company's ISDN BRI serving Central Office and the customer's premises is greater than 18,000 feet, a repeater may be needed on the line to provide ISDN BRI.
- i. Each ISDN BRI arrangement is assigned with two directory numbers.
- j. ISDN BRI may not be available and/or compatible with certain other services.
- k. ISDN BRI will not work during a power failure at the customer's premises.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

B. Regulations (Cont'd)

5. Optional Features:

- a. When compatible, Custom Calling Features are available at the rates and charges, as specified in Sections 3 and 6 of this Tariff. The rates and charges for the Custom Calling Features will be charged per B-channel.
- b. Additional Call Appearance - is required for additional appearances (greater than three) of the Primary Directory Number on the same terminal.

C. Rate Regulations

1. Application of Rates

- a. Business dial tone is included in the rates for ISDN BRI.
- b. Customers using ISDN BRI for WATS or Toll Free Service will be charged the applicable rates for these services, as found in this Tariff.

2. Payment Options

- a. Customers may select a contract period of either month-to-month, one-year, two-year or three-year terms. The contract term for all ISDN BRI services and features must be for the same length of time.

3. Termination Liability

- a. If ISDN BRI Service is canceled prior to the expiration of the current contract, either (i) by the Telephone Company for a customer's breach of contract, or (ii) by the customer, except in accordance with the Telephone Company's Customer Satisfaction Guarantee, the customer is liable for a termination fee equal to the customer's monthly usage commitment times the number of months (or partial months) remaining on the unexpired term.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

C. Rate Regulations (Cont'd)

4. Additions to Service

- a. Throughout the term of the contract, a customer may add additional ISDN BRI services at the same recurring rates as were offered in the original contract. The contract length for these additional services will end concurrently with the length of the original contract.

5. Changes in Contract Rates

- a. If current recurring contracted rates are lowered, the customer will have the option of canceling their current contract without penalty, on the condition that the customer resigns to a new contract that is of equal or greater monetary value as the original contract. The customer will then comply with all the terms, conditions and prices of the new contract.

6. Renewal Options

- a. Before the expiration of the current contract period, a customer may extend the length of the contract for another contract period without penalty of termination liability charges. The customer will be charged at the current rates in effect for the new contract period. The length of the new contract will be for a length that is equal to or greater than the length of the current contract. The number of ISDN BRI arrangements must also be equal to or greater than the number of arrangements originally contracted for. The new contract will go into effect on the date that the customer signs the contract.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)

C. Rate Regulations (Cont'd)

7. Relocation

- a. Prior to the expiration of the current contract period, if a customer chooses to relocate their ISDN BRI service to a different location that is not served by the same Central Office, the service is deemed to be disconnected and the customer will be charged the termination liability charge.

However, if prior to the expiration of the current contract period, the customer chooses to relocate their ISDN BRI to a location served by another Central Office equipped to provide ISDN BRI within the Telephone Company's Service Territory, and will sign a term contract, which is equal to or greater than the monetary value of their current contract, the service may be relocated without the customer incurring the termination liability charge. The customer will be charged for installation of the relocated service.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)BASIC INTEGRATED SERVICES DIGITAL NETWORK (ISDN BRI)D. Rates and Charges

All rates listed below are charged per line.

	<u>Installation Charge</u>	<u>Non- recurring Rate</u>
a. <u>ISDN BRI Repeater</u>	\$ 50.00	\$713.29
	<u>Installation Charge</u>	<u>Monthly Rate</u>
b. <u>ISDN BRI Arrangement with data</u>		
1. 2 B-channels + 1 D-channel		
Month-to-Month	\$125.00	\$ 75.00
One (1) Year Contract	\$125.00	\$ 67.50
Two (2) Year Contract	\$125.00	\$ 60.00
Three (3) Year Contract	\$125.00	\$ 52.50
c. <u>ISDN BRI Arrangement – voice only</u>		
1. 2 B-channels + 1 D-channel		
Month-to-Month	\$125.00	\$ 40.00
One (1) Year Contract	\$125.00	\$ 36.00
Two (2) Year Contract	\$125.00	\$ 32.00
Three (3) Year Contract	\$125.00	\$ 28.00
d. <u>Optional Features</u>		
1. Additional Call Appearance	\$ 5.00	\$ 1.00

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 8
First Revised Sheet 1
Canceling Original Sheet 1

RESERVED FOR FUTURE USE

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, INC.

Section 8
First Revised Sheet 2
Canceling Original Sheet 2

RESERVED FOR FUTURE USE

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RADIO PAGING SERVICE

A. GENERAL

Radio Paging Service is a one-way tone only, tone and voice, or message display paging service provided by land radio telephone equipment to a personal paging receiver equipped for such service.

Each paging receiver shall have a telephone number assigned to it. Paging calls are placed by rotary dialing or touch dialing the assigned telephone number.

Pager numbers are furnished only to the customer and will not be listed in either the Telephone Company's alphabetical directory or in the information records available to the general public.

B. REGULATIONS

Regulations applicable to the provision of regular telephone service are also applicable to Radio Paging Service.

Radio Paging Service is available within range of the land radio telephone station through which the service is furnished and subject to transmission, atmospheric, and like limitations inherent to radio transmission.

The liability of the Telephone Company for damage arising out of mistakes, omission, interruptions, delays, or errors or defects in transmission occurring in the course of furnished service and not caused by the negligence of the customer or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service in which such mistake, omission, interruption, delay, or defect in transmission occurs.

C. PROVISION OF EQUIPMENT

Subscribers have the option of providing their own equipment compatible with the Telephone Company's service. Subscribers also have the option of leasing deregulated paging terminals from the Telephone Company should they so desire.

RADIO PAGING SERVICE

D. RATES

	<u>Monthly Charge *</u>
1. <u>TONE ONLY</u>	
Radio Paging Service - single address (service only).....	\$7.50
Radio Paging Service - dual address (service only).....	8.50
2. <u>DISPLAY PAGING#</u>	
Radio Paging Service - single address (service only).....	9.00
Radio Paging Service - dual address (service only).....	10.00
3. <u>TONE AND VOICE</u>	
Radio Paging Service (service only)	11.00

-Display paging available through Touch Call dialing only.

Paging service is available to both business and residence customers at the rates listed above.

* Applicable non-recurring charges are those as specified for Line Connection Charges in Section 3., B. of this tariff.

COMPETITIVE AND DISCRETIONARY SERVICES

A. General

1. Rules and Regulations

Although not all inclusive, the following services are classified as Monopoly, Competitive or Discretionary services.

Monopoly

Exchange Access
Service Connection Charges
Private Line

(C)

Competitive

Discretionary

(C)
(C)

B. Flexible Pricing

1. Rates may be reduced in varying amounts to the minimum rate.
2. Rates may be increased in varying amounts to the maximum rate.
3. The Telephone Company reserves the right to change the rates as described in 1. and 2. above at any time upon 30 days notice to the Public Utility Commission by providing a revised Rate Schedule. The rates for the service are shown in the Rate Schedule on file with the Public Utility Commission. A change affecting either the minimum or maximum levels will be made pursuant to standard tariff filing procedures in accordance with the Rules and Regulations of the Pennsylvania Public Utilities Commission.
4. A rate will not be changed unless it has been in effect for at least 30 days.
5. Appropriate customer notification of Rate changes will be made.

FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 10
Fifth Revised Sheet 2
Cancels Fourth Revised Sheet 2

COMPETITIVE AND DISCRETIONARY SERVICES

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Reserved for Future Use

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 10
Tenth Revised Sheet 3
Canceling Ninth Revised Sheet 3

COMPETITIVE AND DISCRETIONARY SERVICES

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Reserved for Future Use

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 10
Ninth Revised Sheet 4
Canceling Eighth Revised Sheet 4

COMPETITIVE AND DISCRETIONARY SERVICES

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 10
Fourth Revised Sheet 5
Cancels Third Revised Sheet 5

COMPETITIVE AND DISCRETIONARY SERVICES

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 10
Third Revised Sheet 6
Canceling Second Revised Sheet 6

COMPETITIVE AND DISCRETIONARY SERVICES

(C)

Reserved for Future Use

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FRONTIER COMMUNICATIONS OF PENNSYLVANIA, LLC

Section 10
Second Revised Sheet 7
Canceling First Revised Sheet 7

COMPETITIVE AND DISCRETIONARY SERVICES

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Frontier Communications of Pennsylvania, LLC

FLEXIBLE RATE SCHEDULE
(Page 2)

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Effective: April 25, 2014

Reserved for Future Use

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Frontier Communications of Pennsylvania, LLC

FLEXIBLE RATE SCHEDULE
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Effective: April 25, 2014

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Frontier Communications of Pennsylvania, Inc.

FLEXIBLE RATE SCHEDULE
(Page 4)

Effective: April 25, 2014

Reserved for Future Use

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Frontier Communications of Pennsylvania, Inc.

FLEXIBLE RATE SCHEDULE
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Effective: April 25, 2014

Reserved for Future Use

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Frontier Communications of Pennsylvania, Inc.

FLEXIBLE RATE SCHEDULE
(Page 6)

Effective: April 25, 2014

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Reserved for Future Use

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PROMOTIONAL OFFERINGS

A. General

The Telephone Company may offer special promotions of new or existing services or products for limited periods as approved by the Public Utility Commission. These promotions are a temporary waiver of certain recurring and/or non-recurring charges as stated in a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation.

1. Effective October 12, 2004 and extending no later than December 31, 2004, this program offers Small Business customers who subscribe to FrontierWorks Small Business Solutions (“FrontierWorks”), for two or three years a waiver of the non-recurring charges. In addition, if the customer orders the FrontierWorks Select5, Optional Services, with FrontierWorks, they will receive the FrontierWorks Select5 free for six months.
2. Effective March 16, 2006 and extending no later than May 15, 2006, this filing is to offer a special promotion to residential customers. The promotion waives the non-recurring installation charges for an existing residential customer who moves to a new location within the company's service territory. The customer must commit to a six-month term in order to receive the waiver of the installation charges. A termination charge of an amount equal to the installation charge will be applied if the customer cancels within the six-month period. The name on the account must remain unchanged and the new account must be set up within a week of the cancelled account. A customer can take advantage of this offering once. The original account must be in good standing to take advantage of the waiving of charges.
3. Effective October 17, 2006 and extending no later than December 16, 2006, this filing is to offer Frontier Choices Tier Bundles. Eligible customers that accept this offer and order a Frontier Choices Tier Bundle will receive waivers of all installation charges and local service charges for the first month of service. Eligible customers are residential customers that subscribe to the Tier Bundle under the one-year term rate plan and that have not had Frontier service within 90 days of their order date for this service under this offer. If the customer terminates the Tier Bundle before the end of the 12-month period, in lieu of termination fees that otherwise apply under the one-year term rate plan, a termination fee of \$100 applies. If customers are not satisfied with the Tier Bundle, they may cancel the service within the first 30 days of the service with no termination fee. This offer applies only one time per customer. This offer may not be combined with any additional promotional offers.

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PROMOTIONAL OFFERINGS

A. General (Cont'd)

The Telephone Company may offer special promotions of new or existing services or products for limited periods as approved by the Public Utility Commission. These promotions are a temporary waiver of certain recurring and/or non-recurring charges as stated in a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation.

4. This filing introduces the Digital Phone Enhanced Feature Package. Digital Phone Enhanced Feature Package is a multi-feature package available to customers subscribing to the Company's Digital Phone Bundle. Eligible customers accepting this offer will receive a waiver of all initial nonrecurring charges associated with the service subscription. The waiver is effective August 3, 2007 and extends to 120 days of this filing.
5. Effective December 3, 2007 and extending no later than April 4, 2008, this filing is to offer Digital Phone Enhanced Feature Package. Digital Phone Enhanced Feature Package is a multi-feature package available to customers subscribing to the Company's Digital Phone Bundle. Eligible customers accepting this offer will receive a waiver of all initial nonrecurring charges associated with the service subscription.
6. Effective April 1, 2008 and extending no later than May 30, 2008, this filing is to offer Frontier Digital Phone Essentials promotion. New residential customers who order Frontier Digital Phone Essentials between April 1, 2008, and May 30, 2008, will receive a waiver of the applicable nonrecurring installation/activation charges.
7. New business customers who order Frontier Business Essentials between November 10, 2008, and January 13, 2009, will receive a waiver of the applicable nonrecurring installation/activation charges.
8. New business customers who order Frontier Business Metro between February 28, 2009 and April 28, 2009, will receive a waiver of nonrecurring charges.

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